ORDER

8010.2

# FLIGHT STANDARDS SERVICE DIFFICULTY PROGRAM



February 22, 1978

# DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

2/22/78 8010.2

#### **FOREWORD**

The Flight Standards Service Difficulty Program objective is to achieve prompt and appropriate correction of conditions adversely affecting continued airworthiness of aeronautical products, through the collection of Service Difficulty and Malfunction or Defect Reports; their consolidation and collation in a common data bank; analysis of that data; and the rapid dissemination of trends, problems, and alert information to the appropriate segments of the aviation community and the FAA.

The program provides the Flight Standards Service with reliability and airworthiness statistical data necessary to the planning, direction, control and evaluation of certain assigned programs through multiple methods of specialized data retrieval.

**5. A. FERRARESE**Acting **Director** 

Flight Standards Service

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#### CHAPTER 1. INTRODUCTION

## SECTION 1. FLIGHT STANDARDS RESPONSIBILITY

- 1. <u>PURPOSE</u>. This order sets forth the policy and procedures, and assigns duties and responsibilities to Washington headquarters, regional, and field personnel, to ensure the Service Difficulty Program effectively and economically meets its objectives.
- 2. <u>DISTRIBUTION</u>. This order is distributed to all Flight Standards offices in Washington headquarters, the regions, and the Aeronautical Center to the branch level; to all General Aviation, Air Carrier, Engineering and Manufacturing and Flight Standards District Offices; and to all International, International Aviation, and Aeronautical Quality Assurance Field Offices.
- 3. <u>CANCELLATION</u>. Order 8000.24A, Flight Standards Service Difficulty Program, dated June 14, 1973, is canceled.
- 4. <u>WASHINGTON</u>. The Service Difficulty Program is a jointly shared endeavor of the pertinent divisions/staffs of the Flight Standards Service. They are responsible for the formulation and dissemination of the general procedures and concepts of the program. Through their subordinate elements, they will monitor, on an overall basis, the program operational functions and amend any procedure when conditions or circumstances dictate. These divisions will, on a continuing basis, be apprised by the regions of the program's effectiveness. Washington, Oklahoma City, and regional personnel, involved in the Service Difficulty Program, should attend the program improvement meeting which will be convened annually at a designated location.
- 5. <u>FIELD</u>. The Service Difficulty Program is executed by field elements, including the Flight Standards National Field Office at the Aeronautical Center, using guidelines established by the Washington divisions. The authority to function in accordance with these policies is found in the present FAR and existing, new, or amended directives. Field elements will provide feedback to Washington divisions, as necessary, to assure program accomplishment. They will also recommend, to the Washington division, needed changes to the FAR and/or policy. Field personnel, associated with this program on a continuing basis, will monitor the overall program and, when so directed, participate in the annual meetings to discuss program effectiveness and provide assistance in making changes to improve the program.

#### 6. AIRWORTHINESS.

a. <u>Washington</u>. The Air Carrier/General Aviation Divisions will be jointly responsible with other pertinent divisions for establishing, revising, and disseminating maintenance practices and general procedures necessary to accomplish the intended functions and meet the responsibilities of the Service Difficulty Program. This order will serve as general guidance. Technical

personnel will be utilized in monitoring and effecting coordinated changes as necessary. The Washington Flight Standards Divisions will evaluate data, provided by the field, on the airworthiness aspects of the program. Agenda items will be prepared for the annual meeting of key service difficulty personnel. Meeting arrangements will be disseminated to pertinent field offices.

b. <u>Field</u>. Regional Flight Standards Divisions, including the Flight Standards National Field Office at the Aeronautical Center, will participate in this program to assure prescribed policies and procedures are implemented and monitored, and branch responsibilities are accomplished. Procedures for program accomplishment may require general amendment or supplemental information due to unique regional operations or organizational structure. It is the responsibility of assigned personnel to establish and implement such amended or supplemental information. The Air Carrier/General Aviation Divisions, AFS-200/800, shall be informed of significant concerns of the program and shall be provided recommendations for program improvement.

#### 7. ENGINEERING AND MANUFACTURING.

a. <u>Washington</u>. The Engineering and Manufacturing Division will be jointly responsible, with other pertinent divisions, for establishing, revising, and disseminating practices and general procedures for the Service Difficulty Program. This order will serve as the general guidance source. Division personnel will be utilized in monitoring and effecting procedural changes. The division will evaluate data from field input and prepare agenda items for the annual meeting of service difficulty personnel. Meeting arrangements will be disseminated to pertinent field offices.

#### b. Field.

- (1) Regional engineering and manufacturing personnel will participate in this program to assure prescribed policies and procedures are implemented, monitored, and that branch responsibilities are accomplished. The procedures for the accomplishment of the program may require general amendment or supplemental information due to unique regional operations or organizational structure. It will be the responsibility of assigned personnel to establish and implement such amendments or supplemental information. The Engineering and Manufacturing Division, AFS-100, will be informed of significant concerns of the program and will be provided recommendations for program changes.
- (2) Field Engineering and Manufacturing Branches will be responsible for using service difficulty data to accomplish their program objectives. Specifically, the prime objective in evaluating reported service difficulties is to determine if corrective action should be required by an Airworthiness Directive to correct an "unsafe condition" as envisaged by FAR Parts 21.99(a) and 39.1, or to determine if design changes should be suggested to the manufacturer for safety improvement as envisaged by FAR Part 21.99(b).

Active participation by engineering and manufacturing inspection personnel in this program is essential to assure:

- (a) The timely finding of type design and quality control deficiencies which may result in unsafe or undesirable conditions, and
  - (b) The taking of appropriate corrective action.
- (3) It is essential that good interface exists and prevails between engineering and manufacturing personnel and the appropriate general or air carrier inspector(s), so as to better achieve the overall program objectives in a well-balanced (design vis-a-vis maintenance) manner.

#### 8. SERVICE DIFFICULTY BOARD.

- a. <u>Organization</u>. The Service Difficulty Board (SDB) is located in Washington headquarters, Flight Standards Service, and consists of:
  - (1) A Chairman and four Board Members.
- (2) The Deputy Drector will serve as Chairman and the Chiefs of the Air Carrier, General Aviation, Engineering and Manufacturing Divisions, and the Chief of the Safety Analysis Staff will serve as Members of the Board.
- (3) The Deputy Director, Division, and Staff Chiefs may, because of changing priorities and to enhance the continuity of the Board, find it desirable to delegate their Board duties to subordinate representatives on a continuing basis. Delegations should be made to persons fully familiar with the Service Difficulty Program.
- (4) Other technical personnel may participate when requested by the Board.
  - b. Responsibilities. The responsibilities of the SDB are as follows:
    - (1) Monitor the effectiveness of the Service Difficulty Program.
- (2) Provide guidelines and direction in matters of practice and procedure for the Service Difficulty Program.
- (3) Assure prompt appropriate corrective action on service difficulty items when such action cannot be, or is not, resolved; i.e., the SDB will act as a mediating body to ensure prompt action.
- (4) Maintain close coordination with AFS-580 through the appropriate coordinator who performs the following functions:

(a) Coordinate procedural changes to be initiated by the SDB.

(b) Coordinate Directed Safety Investigations.

#### 9. SAFETY ANALYSIS STAFF. AFS-80.

- a. Organization. The Safety Analysis Staff is established within the Flight Standards Service in the Washington headquarters.
- b. Responsibilities. The Safety Analysis Staff is the principal element of Flight Standards Service with respect to aviation safety data systems pertaining to Flight Standards programs and related industry activity. The Safety Analysis Staff provides the Service's principal point of coordination with the Safety Data Branch and related automatic data processing (ADP) functions. The Service Difficulty Report system is part of an overall safety data base developed to improve the effectiveness of safety programs at all levels, allow analysis of national or local safety problems, and detect trends which may indicate future safety problems.

#### 10. SAFETY DATA BRANCH, AFS-580.

- a. <u>Organization</u>. The Safety Data Branch is established within the Flight Standards National Field Office at the Aeronautical Center (AFS-500).
- b. <u>Responsibilities</u>. AFS-580 correlates service difficulty data for the general aviation and air carrier fleets. This includes coding of each report, programing data into the computer, analysis of printout data, and dissemination of data to appropriate offices.
- 11. <u>REGIONAL FLIGHT STANDARDS</u>. The Regional Flight Standards organization is responsible for taking quick and appropriate corrective action as a result of analysis of data provided by the Service Difficulty Program. (In the Western Region, the responsibility is shared with the Aircraft Engineering Division.) In addition, the regional Flight Standards organization administers the Service Difficulty Program by:
- a. Monitoring the SDRs and M or Ds submitted by the district offices, within the region, to ensure that they contain complete information and are accurately executed.
- b. <u>Fostering district office</u> support for the Service Difficulty Program through education of field office inspectors in the program's capabilities and services.
- c. <u>Devising a system</u> to ensure effective use of Service Difficulty Program products within the region.

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#### 12. SERVICE DIFFICULTY COORDINATOR.

a. <u>Responsibilities</u>. The Regional Service Difficulty Coordinator is responsibile for:

- (1) Serving as the focal point within the region for receiving service difficulty information and ensuring that information and documents received are disseminated to the appropriate branches for action.
- (2) Performing staff functions in overseeing and assessing the Division's Service Difficulty Program management and accomplishments.
- (3) Making recommendations to the Division Chief to revise national, regional, or division procedures.
- (4) Effecting good communication and coordination with other branches within the division.
  - (5) Keeping the Division Chief advised on safety issues.
- b. <u>Specific Duties</u>. The Regional Service Difficulty Coordinator is responsible for performing the following specific duties:
- (1) Reporting, at the direction of the Division Chief, to the appropriate coordinator of the Service Difficulty Board on service difficulty items when corrective action CANNOT BE, or IS NOT, resolved between regions in a time period commensurate with safety implications.
- (2) Coordinating Service Difficulty Reports (telephonic significant reports) from the field on products for which his region holds Type Certificate (TC), Parts Manufacturer Approval (PMA), or Supplemental Type Certificate (STC) responsibility.
- (3) Following up the status of actions taken in response to Maintenance Difficulty Records (telephonic significant reports) of service difficulties occurring in his region.
- (4) Submitting to AFS-580 a monthly report of items to be published in Advisory Circular 20-7, General Aviation Inspection Aids. The region holding TC, PMA, or STC responsibility will make the report.
- (5) Ensuring that AFS-580 is informed of TC, PMA, or STC address changes.
  - c. Regional Coordinators' names and locations (see Appendix 1).
- 13.-19. <u>RESERVED</u>.

### CHAPTER 2. COLLECTION OF SERVICE DIFFICULTY INFORMATION

#### SECTION 1. GENERAL

- 20. <u>AUTHORITY</u>. Title VI of the Federal Aviation Act, Federal Aviation Regulations (FAR) Parts 21.3, 37.17, 121.703, 121.705, 123.27, 127.313, 127.315, 135.2, 135.57, 135.59, and 145.63.
- 21. <u>PURPOSE</u>. The service difficulty information provides the personnel of Flight Standards Service with reliability and airworthiness statistical data necessary for planning, directing, controlling, and evaluating certain assigned programs. This system also provides agency managers and inspectors with a means for measuring the effectiveness of the self-evaluation techniques being employed by certain segments of the civil aviation industry. There are three basic forms used in collecting service difficulty information: Service Difficulty Reports (FAA Form 8070-i) for air carrier, Malfunction or Defect Reports (FAA Form 8330-2) for general aviation, and the Maintenance Difficulty Record (AC Form 8330-3) used to record telephonic reports.
- 22.-29. RESERVED.

#### SECTION 2. THE SERVICE DIFFICULTY REPORT (AIR CARRIER)

FAA FORM 8070-1 (RIS: FS 8070-1) (SDR)

- 30. <u>RESPONSIBILITY</u>. The responsibility for completion and submission of this report rests with the FAA district office inspectors. The inspector will normally acquire the needed information from two primary sources.
- 31. <u>SOURCE OF INFORMATION</u>. The following paragraphs outline the primary information sources for completion of the SDR, FAA Form 8070-1.
- a. The first information source is the reporting by air carrier organizations in compliance with Federal Aviation Regulations (FAR) Parts 121.703, 123.27, 127.313, and 135.2.
- b. <u>One exception</u> is the submission by air carrier organizations, in compliance with FAR Parts 121.705, 123.27, 127.315, and 135.2, of the Mechanical Interruption Summary (MIS) reports which are retained by the district office. Only those reports citing an occurrence significantly related to safety will be transcribed to the SDR form, and identified as FAA submitted SDRs.
- c. The second information source are those significant malfunctions, failures, or conditions, brought to the attention of, or noted by, the inspector during surveillance of the aviation industry activities in all categories. They will be identified as FAA submitted.
- 32. <u>SDR PREPARATION</u>. The following procedures outline the action to be taken by the aviation industry, FAA district office, the Flight Standards National Field Office, the Safety Data Branch, and the regions.
- a. The Aviation Industry. The air carrier industry shall submit information in accordance with applicable Federal Aviation Regulations. The industry organization submitting the report may use FAA Form 8070-1; however, this does not prohibit the organization from submitting the required information in a manner that is suitable to its management system.
- b. The FAA District Office. When a required report is received from the industry or is originated by the inspector, the district office is responsible for the processing of a complete and accurate SDR, FAA Form 8070-1. Thorough preparation requires consideration of the following:
- (1) The regulations require a report for each malfunction, failure, or defect that occurs under the reportable categories. This includes any such failure that occurs subsequent to a similar failure previously reported. One-time reporting of similar defects is unacceptable. In addition, each certificate holder shall report any other failure, malfunction, or defect in an aircraft that occurs or is detected at any time, if in the holder's opinion that failure, malfunction, or defect has endangered or may endanger the safe operation of an aircraft used by the holder.

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(2) Industry reports which are not required by the FAR will be processed only if a significant occurrence is indicated and they are identified as FAA submitted.

- (3) The text of a report must identify and describe the cause of the malfunction, failure, or defect. It should contain descriptive **information** concerning the component and part identification number, time since overhaul, total time, inspection findings, and corrective action taken to prevent recurrence.
- (4) The airworthiness/avionics/manufacturing inspector will review all reports coming from industry to ensure that all required information is included in the report.
- (5) Editorial corrections will be made to the reports as necessary. Words and sentences that are not appropriate and necessary for a complete explanation of the difficulty will be eliminated from the report.
- (6) In the case of an interchange agreement, the operator is responsible for submitting the report under his name. The text of the report should indicate **that** the occurrence involved an interchange aircraft, by including the air carrier letter symbols of the aircraft owner,
- (7) If the airworthiness/avionics inspector has additional information concerning the particular malfunction, failure, or defect being reported by industry that he feels may be useful to FAA personnel, it will be telephoned through channels to the Air Carrier Division, AFS-200, and Maintenance Analysis Center (MAC) Section, AFS-581. Such remarks or opinions will not be included on FAA Form 8070-1. The SDRs are available to the public; therefore, the reports must not contain opinions, statements related to accident causes, etc.
- (8) Reports that are submitted in an open status require prompt action to assure that the report is closed as soon as possible. Airworthiness/avionics inspectors will review the open reports on a monthly basis to determine the action being taken on the cause of the reported condition. The assigned inspectors will furnish a status report on open reports ten days after the month ends to their respective regional offices.
- (9) Supplemental reports shall be transmitted using the same format and procedures as for the original report. The symbol S/D (Supplemental Data) should immediately precede the supplementary information in the TEXT block. For original "open" or "closed" reports, AFS-580 assigns a control number to the FAA Form 80704. In case of a supplemental report, the air carrier, inspector should enter the control number originally assigned by AFS-580 and the same date as on the original report.
- (10) Recommendations concerning maintenance alert bulletins will be handled in accordance with instructions contained in Order 8340.1A, Maintenance Bulletins. Recommendations for Airworthiness Directive action should be

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submitted through the inspector's regional organization with substantiative data for further handling to the type certificate-controlling region, with a copy to AFS-580 and AFS-200. The substantiative data should contain: an accurate description of the problem; explanatory drawings; photographs if possible; descriptive information relative to the events of the malfunction, failure, or defect; and recommendations concerning the action required to correct the problem.

- (11) Unreported hazardous conditions that are uncovered during surveillance activities should be discussed with the appropriate industry organization to determine whether it is reportable in compliance with regulatory requirements. In cases of nonagreement and legal guidance is required, the appropriate regional organization should be contacted, If it is nonreportable, under the applicable FAR, the inspector shall process, identify as FAAsubmitted, and forward.
- (12) Inspectors are likely to become aware of important service difficulties affecting. safety during accident/incident investigations. Experience indicates that inspectors often neglect to report these findings assuming that the accident/incident reports will suffice. **All** inspectors are urged to report these findings by SDR promptly as there is a long **timelag** between the accident/incident and cause determination. When preparing reports found during these investigations, the inspector should bear in mind that the NTSB is responsible for determining the accident cause. Therefore, the inspector should frame the report carefully so that readers of the report cannot conclude that what is being reported was the cause of an accident. The FAA inspector shall identify the SDR as FAA submitted.
- 33. <u>INSTRUCTIONS FOR COMPLETING FAA FORM 8070-1</u>. The responsibility for completing this form rests with the FAA district office inspector and the personnel of AFS-580. The reports must be typed in duplicate. The following is an explanation of the data to be entered in each block

#### a. Report Identification.

of the report, to be assigned by AFS-580. The control number indicates the month, day, and year the report was processed by AFS-580. Also indicated is the region holding type certificate responsibility for the product being reported. The form of this number will be 04168014CE, and indicates April 16, 1978, the 014 report of the day, and the Central Region has TC responsibility for the product,

- (2) ATA. This is a modified ATA Specification 100 number to be assigned by AFS-580. The ATA Specification 100 identifies the aircraft systems and subsystems (see Appendix 2).
- (3) Code. A four-digit code representing a computer index term or component nameT h i s code will be assigned by AFS-580.

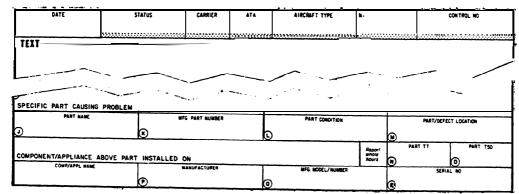
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b. <u>Major Equipment Identity</u>. These blocks are to identify major assemblies of parts and components and must not be repeated in the component/appliance blocks at the bottom of the "problem description" of the form.

Enter pertinent data	MANUFACTURER	MODEL/SERIES	SERIAL NUMBER	®N
AIRCRAFT			 (0)	<u> </u>
POWERPLANT			e)	0
PROPELLER			<b>.</b>	0

- (1) <u>Aircraft Manufacturer</u>. The aircraft manufacturer's name. Any meaningful abbreviation will be acceptable.
- (2) <u>Aircraft Model/Series</u>. This information must be the official designation of the aircraft as listed in the FAA Aircraft Specification or Type Certificate Data sheets.
- (3) <u>Aircraft Serial Number</u>. The serial number assigned by the manufacturer.
- (4) Powerplant-Propeller. The powerplant and propeller manufacturers' name, model/series, and serial number will be entered when the information is pertinent to the problem being reported. The above aircraft instructions will serve as guidelines when making these entries. When the information is available, the inspector should fill out all the blocks in the top section except E, G, and I.
  - (5) N-Number. Enter the complete aircraft registration number.
- (6)  $\underline{\text{Model Codes}}$ . The three blocks marked with a circled E, G, and I will be completed by AFS-580 and are used for ADP input or model/series data.
- c. <u>Problem Description</u>. This section will be used for the production of a daily summary of Service Difficulty Reports.
- (1) <u>Date</u>. Enter the date the problem or condition being reported occurred. Example: 02-16-78.



- (2) <u>Status</u>. Report status; enter "ORIG-OPEN," "ORIG-CLOSED," "SUPP-OPEN," or "SUPP-CLOSED" to indicate if this is an original or supplemental report. The open-closed indicates whether additional information will follow.
- (3) Carrier. Enter the appropriate symbol if the product reported is operated by an operator listed in Order 8320.12, Air Carrier Airworthiness Inspector's Handbook.
- (4) ATA. Enter the aircraft system and subsystem, respectively, by the numerical symbols (ATA Spec 100) listed in Appendix 2 of this order. Use the subsystems numbers where possible. In coding the subsystem, it is important to select the code applicable to the part or component which malfunctioned or failed. AFS-580 WILL NOT CHANGE THE INSPECTOR'S CLASSIFICATION UNLESS IT IS OBVIOUSLY MISCODED.
- (5) <u>Aircraft Type</u>. The aircraft model and series must be identified in accordance with the FAA Type Certificate Data Sheet or Specification.
  - (6) N-Number. Enter the complete aircraft registration number.
- (7) Control No. This is the control number of the report to be entered by AFS-580 and is a duplicate of the control number listed in 33.a.(1).
- d. <u>Problem Descripeneral G</u> \_\_\_\_\_. This series of blocks contain a complete description of the problem including the text or narrative, and part component identification. All blocks must be complete and accurate in order to realize full utilization of the system interrogation capabilities. This will expedite MAC responses to field requests for information.
  - NOTE: Do not enter any information in any block except that specified. Do not use "N/A," "see text," "unknown," dashes, etc.
- (1) <u>Text</u>. The text must identify and describe the cause of the malfunction, failure, or defect. It should contain descriptive information concerning the part/component that caused the difficulty, inspection findings, and corrective action taken to prevent recurrence.

NOTE: The inspector should remember that what is entered in this section must enable someone not familiar with the problem to understand what the problem is. It should also assist in the development of a fix, if warranted. The inspector should enter data important to the particular problem; e.g., calendar dates, cycles, etc., in addition to that specified in the above paragraph. If the text of the report requires more typing space than the text block provides, the last line in the text block shall state, "TEXT continued." Continue the text on an 8" by 10 1/2" sheet of white paper as required. Attach the continuation sheet to the FAA Form 8070-1.

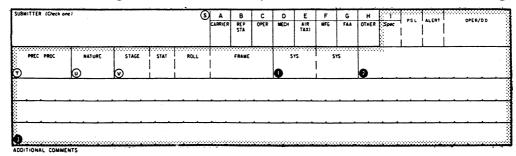
(2) <u>Part Name</u>. Enter the manufacturer's name of the specific part causing the problem. The part name must be limited to 16 characters.

- (3) Mfg. Part Number. Enter the manufacturer's part number but DO NOT include any special characters such as dashes, slashes, blank spaces, etc. Example: 3/SXK-856 All6 would be entered 3SXK856All6. The part number must be limited to 16 characters.
- (4) <u>Part Condition</u>. Enter the word(s) which best describes the part condition, but limit the entry to 16 characters. Example: Broken, Chafed, Corroded, etc.
- (5) <u>Part/Defect Location</u>. Locate the discrepant part or the defect, but limit the entry to 16 characters/blanks. Example: Rt. Gear Box, Jacking Point, Left Outboard, etc.
- (6) Part TT. Part total time; enter the total service time of the part in whole hours. When an entry is made, it must contain five numbers. Example: 03617, 00099, 52187.
- . (7) <u>Part TSO</u>. Part time since overhaul; enter the service time of the part since it was last overhauled, in whole hours. When an entry is made it must contain five numbers. Example: 316.3 hrs. would read 00316, 2281.9 would be 02282.
- (8) Comp/Appl Name. The component is the assembly which includes the part. Example: When the part is a burnt wire, the component must be the system using the wire, such as VHF comm. system; when the part is a stringer, the component name could be fuselage, etc.

NOTE: Component-appliance information must not be a repeat of major equipment identified above.

- (9) <u>Manufacturer</u>. Enter the name of the component manufacturer. This entry must be limited to 12 characters.
- (10) <u>Mfg. Model/Number</u>. Enter the manufacturer's identification of the component. The entry must be limited to 12 characters and contain no special characters such as dashes, slashes, or blanks. Example: AVQ75, RNA26C, S4LN20.
- (11) <u>Serial No</u>. Enter the manufacturer's serial number of the component.

e. Submitted by. This series of blocks identifies the person/ organization initiating the report; also, special computer inpet coding.



(1) <u>Submitter</u>. The FAA inspector should enter his name and district office symbol (Jim Higgins, AEA-ACDO-31) and check the appropriate block (check one only). If the report is being prepared as a result of FAR requirement, the following guidelines apply:

CHECK BLOCK IF REQUIRED BY FAR

A. 121.703, 123.27, 127.313, 135.2

F. 21.3, 37.17

SUBMITTER CODE "G" should be checked when the report is initiated by FAA personnel as a result of a condition noted by the inspector and when a report is not required by 121.703, 123.27, 127.313, or 135.2.

(2) <u>P.S.L.</u> A one-character code to indicate if the report included a picture, sketch/drawing or lengthy comment. AFS-580 will code this block:

P Picture
S Sketch
L Lengthy Comment

(3) Alert. A one-character code to indicate that this report was urgent in nature and transmitted to AFS-580 by telephone, or if the report was alerted in the daily summary of SDR's, or both.

This will be coded by AFS-580.

T Telephone Report.

A Daily Summary Report.

B Both of the above.

(4)  $\underline{\text{Oper/DO}}$ . This block will be completed by AFS-580. It will contain the three or four letter air carrier symbols as listed in the carrier block when the report is initiated by an air carrier, When the report does not show a carrier symbol, the region and district office of the reviewing inspector will be entered in this block;

(5) Prec. Proc. Precautionary Procedures; enter the code symbol(s) for the precautionary procedure(s) effected by the flightcrew as the result of a technical fault. The coding of these data requires a minimum of one code and permits a maximum of four codes. More than one code letter should be recorded as necessary, to show all events that were involved in the precautionary procedures. (Example: an engine was shutdown, fuel was dumped, and an unscheduled landing was.made; enter code AEJ to describe these conditions.)

Code <u>Identifier</u>	Precautionary Procedure Effected	Code <u>Identifier</u>	Precaut:	onary e Effected
A	Unscheduled landing.	Н	Deactiva	te system.
В	Emergency descent.	I	Depress	rization.
С	Aborted takeoff.	J	Fuel	dumped.
D	Return to blocks.	K	None,	
E	Engine shutdown.	L	Aborted	approach.
F	Activate fire extinguisher.	0	Other.	
G	Oxygen mask deployed			

(6) Nature. Nature of condition; enter the symbol(s) that best describe the nature of the condition resulting from the reported failure., malfunction, or defect. The coding of these data requires a minimum of one code and permits a maximum of three. These are entered in whatever order best describes observed conditions resulting from the reported component/part malfunction.

#### Code

A - Flame: visible fire.

B - Smoke: fumes, odors.

C - Foreign object impact: bird, hail, lightning, ground debris.

D - Inflight separation: inflight loss of any aircraft part.

- E Vibration/buffet: rough engine, clear air turbulence, flight controls.
- F Flight controls affected: any malfunction affecting flight controllability.
- G Multiple failure: multiple failure of like systems or units.
- H Electrical power source loss exceeding 50 percent: alternators, buss, circuits.
- I Flight attitude instrument malfunction.
- J Warning indications.
- K Fluid loss: any malfunction resulting in loss of fuel, oil, gas, etc.
- L No test: the malfunction of a system being tested or the test circuit itself.
- M Over temperature condition: not fire.
- N False warning.
- 0 0ther.
- P No warning indication.
- S Other systems affected.
- T Engine case punctured.
- X Engine flame out
- Y Engine stoppage in flight (except flame out) all engines.
- Z Significant failure reports.
- (7) <u>Stage</u>. Enter the stage of flight or ground operation the aircraft was engaged in when the reported failure, malfunction, or defect occurred or was observed.

Code_	Stage of Operation	<u>Code</u>	Stage of Operation
IN -	Inspection/maintenance.	DE	- Descent.
TX -	Taxi/ground handling.	AP	- Approach.
TO -	Takeoff.	LD	- Landing.

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<u>Code</u> <u>Stage of Operation</u> <u>Code</u> <u>Stage of Operation</u>

CL - Climb. HO - Hovering.

CR - Cruise.

- (8) <u>Stat.</u> (Status). This is a coded entry to indicate if the report is "open" or "closed"; i.e., is additional information forthcoming? The entry will be made by AFS-580.
- (9) Roll. The microfilm roll identification will be entered by AFS-580. All Service Difficulty Reports will be stored on microfilm the first and 16th day of each month.
- (10) <u>Frame</u>. The microfilm frame identification of the individual report. The frame number will be assigned by AFS-580.
- (11) Sys. (systems) (Sys. subsystems). Affected systems; enter the first three digits of the ATA subsystem which identifies those aircraft functions affected or whose capability has been degraded by the reported malfunction. Example: A tire tread comes loose damaging the flaps and engine compressor. The affected systems reported would be flaps (275) and the engine compressor (723). The fourth digit of the ATA subsystem code will not be entered in these blocks. AFS-580 will complete these entries.
- (12) <u>Text Summary</u>. AFS-580 is responsible for condensing the text of the report into 115 characters for computer input.

NOTE: See Appendix 3, Figures 1 and 2, for a complete FAA Form 8070-1.

#### 34. SERVICE DIFFICULTY REPORTS, PROCESSING PROCEDURES.

#### a. The District Office.

- (1) The original and one legible copy of FAA Form 8070-1 (Service Difficulty Report) should be mailed to the Safety Data Branch, AFS-580, on the SAME DAY that the information is received in the district office. Prior to forwarding to AFS-580, ensure reports initiated by FAA inspectors and those received from industry include sufficient information to allow analysis.
- (2) Do not fold FAA Form 8070-1 for mailing; folding will result in processing difficulties in the Safety Data Branch.
- (3) Significant reports that warrant immediate notification of the FAA offices responsible for the failed products should be telephoned to the Maintenance Analysis Center Section, AFS-581 (see Appendix 1 for telephone numbers) and other interested regions (see paragraph 34a.(6)). The inspector will be provided, if appropriate, a telephone conference with the region holding the type certificate for the product. The information given during

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the telephone report should follow the format of AC Form 8330-3, Maintenance Difficulty Record (see Appendix 3, page 10). An SDR will then be prepared by AFS-584; all members of the telephone conference will receive copies as well as the SDR Coordinator of the region of occurrence. The Regional Service Difficulty Program Coordinator will distribute this report through his region in accordance with regional procedure. These reports, being of an alert nature, require that the inspector consider and provide the following information when available and relevant:

- (a) Aircraft owner's name and address.
- (b) Was an accident or incident involved?
- (c) Certificate information TC, STC, PMA, etc.
- (d) Related service bulletins, service letters, airworthiness directives.
- (e) What is the disposition of the defective part?
- (f) Photographs should be obtained when possible.
- (4) In order to provide maximum utilization of the telephone conference described above, the readily available data will be placed on AC Form 8330-3, Maintenance Difficulty Record, by the persons initiating the report prior to placing the conference call. AFS-580 personnel and personnel of the controlling region will utilize the same format in recording the data. Regions may acquire forms from AFS-580.
- (5) Matters to be telephoned should include at least one or more of these items:
  - (a) Primary structure failures.
  - (b) Control system failures.
  - (c) Fire in the aircraft.
  - (d) Engine structural failures.
  - (e) Any other condition considered an imminent hazard to safety.
- (6) The MAC specialist will gather all related data and immediately forward it by telephone to the controlling region, if that region was not a part of the original notification telecon.
- (7) Service difficulty reports will be processed according to this section whenever significant information becomes available during accident or incident investigation as well as during everyday activities. No instructions in Order 8020.11 (Aircraft Accident and Incident Notification, Investigation and Reporting) are to be construed as negating this requirement.

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The inspector should be careful not to usurp the NTSB responsibility for determining the cause of accidents when complying with this section.

## b. The Safety Data Branch, AFS-580.

- (1) The incoming SDR will be processed as the first order of business each workday.
- (2) AFS-580 specialists will review all incoming reports to ensure that they are correct, relative to codes, status, and suitability of the reports. Errors that will result in computer processing problems will be corrected.
- (3) AFS-580 specialists will encode the necessary information on FAA Form 8070-1. The key information should be carefully selected from the report text to ensure that the problem is identified in the space allotted for the condensed text (115 characters maximum). Abbreviations of words are acceptable provided they do not distort the clarity and usefulness of the text information. Care should be taken to select, insofar as possible, standard word abbreviations understood by all concerned.

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#### SECTION 3. THE MALFUNCTION OR DEFECT REPORT

FAA Form 8330-2 (RIS: FS 8330-11) (OMB 04-R0003)

- 46 <u>GENERAL</u>. The Malfunction or Defect (M or D) Report, FAA Form 8330-2, is to be used for collecting data on general aviation products. (See Appendix 3, Figures 4 and 5.)
- 47. <u>RESPONSIBILITY</u>. FAA General Aviation/Flight Standards District Office Inspectors are responsible for the completeness and accuracy of M or D Reports submitted to their offices, and for submitting M or D Reports when malfunctions or defects come to their attention through any other means.

#### 48. SOURCES OF INFORMATION.

- a. <u>Certificated repair stations</u> are required by FAR 145.63 to submit reports of serious defects and recurring unairworthy conditions on a form and in a manner prescribed by the Administrator. Field inspectors should supply and encourage their use of FAA Form 8330-2.
- b. <u>Air taxi operators</u> are required by FAR 135.57 to report, for multiengine aircraft, any failure, malfunction, or defect which has or may, in the operator's opinion, endanger the safe operation of the aircraft, in addition to 16 specifically reportable items. The use of FAA Form 8330-2 is required by FAR 135.57(e), for these reports. Further, they are required by FAR 135.59 to submit for multi-engine aircraft a report (form and manner not specified) for each unscheduled change of aircraft en route, interruption to a flight, unscheduled stop or diversion from a route caused by known or suspected mechanical difficulty or malfunction. These will be reported, by field inspectors, on the M or D Report when it is confirmed that the cause was a service difficulty.
- c. Amateur-built aircraft, Experimental Aircraft Association (EAA). GADO/FSDO inspectors are urged to encourage submission of M or D Reports on this type aircraft and process them as any other M or D Report. The Great Lakes Region has been designated as the controlling region for experimental amateur-built aircraft of EAA members. Insofar as the Service Difficulty Program is concerned, the EAA may function as though they were the manufacturer of the aircraft.
- d. <u>Field inspectors</u> (all specialities) will report on the M or D Report all service difficulties which come to their attention during accident/incident investigations; surveillance of aircraft, agencies and airmen; or which come to their attention in any other manner.
- e. <u>Malfunctions caused</u> by lack of maintenance or obvious "wear-out" should not normally be reported into the service difficulty system. It is possible, however, that a design feature could materially contribute to lack of maintenance and thereby render the malfunction reportable.

M OR D's OF MAJOR SIGNIFICANCE. Inspectors becoming aware of service difficulties of a hazardous nature or of other major significance should call the MAC (see Appendix 1 for telephone numbers). The-MAC will make a conference telephone call involving MAC, the inspector, the Regional Service Difficulty Coordinator and, when required, the technical specialist in the region most familiar with the affected item, In addition, the SDR coordinating region of occurrence will be informed of the telephonic report by receiving a copy of the record of the conference call prepared by the MAC specialist. This procedure is particularly applicable to items found during accident/incident investigations. M or D Reports must contain only factual information when initiated as a result of accident investigation and SHOULD NOT INDICATE ACCIDENT CAUSE. (Causal factors in accidents are determined by the National Transportation Safety Board.) If the inspector believes the service difficulty may have been a causal factor and wishes to lend importance to the report or give special alert notice, the information should be transmitted by phone to the Regional Service Difficulty Coordinator.

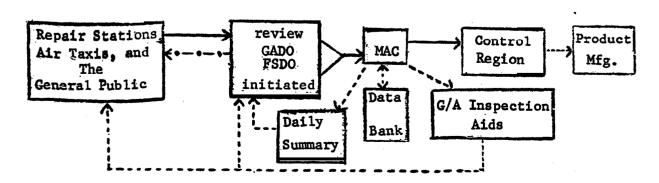
- 50 <u>RECOMMENDATIONS.</u> Recommendations for airworthiness directive action should be submitted through the appropriate regional organization with substantiation for further handling to the type'certificate controlling region, with a copy to AFS-580 and AFS-800, Substantiation should be in the form of a description of the problem, drawings, photos if possible, information relative to the events of the malfunction, failure, or defect, and the inspector's **recommendation** concerning the corrective action to be **taken.**
- 51 <u>RELEASE OF FAILED PARTS</u>. When a failed part is obtained for forwarding with an M or D Report., the instructions as prescribed in Order 8020.11, Chapter 4, Section 2, paragraph **89**, shall be followed.
- 52. INSTRUCTIONS FOR COMPLETING FAA FORM 8330-2. In some cases, it will be difficult for the inspector to obtain all of the needed information. In these cases, the inspector will have to judge whether or not he has. enough information for the report to be useful. Sometimes, just the number of happenings is an important factor in taking corrective action, while in others, complete details are needed. Complete details may be available for just one instance, and it is suspected that numerous others, for which data is lacking, were similar. Such circumstances shall be considered by the inspector when processing reports. The inspector should provide full information on reports vitally affecting safety, regardless of effort required, and should endeavor to provide sufficient data for analysis. Data to be entered in each block:
  - a. Block 1-Registration Number Self-explanatory.
  - b. Block Z-Aircraft.

- (1) Column A. Make name of manufacturer.
- (2) Column B. Model as listed on FAA Type Certificate Data Sheets.
- (3) Column C. Serial Number manufacturer assigned.
- c. Block 3-Powerplant Enter make, model, and serial number, under Columns A, B, and C, in same manner as for aircraft.
- d. Block 4-Propeller Enter make, model, and serial number in same manner as for aircraft and powerplant. Serial numbers are important for propeller problems; and inspectors should bear in mind that combinations of propellers, engines, and airplanes sometimes cause problems, therefore, requiring complete information in A, B, and C of 2, 3, and 4.
- e. Block 5-Appliance/Component Blocks A, B, C, and D are to be filled out for all reports along with 2, 3, and 4, A, B, and C. If an appliance or component report is being processed for a repair shop and it is not known what aircraft, powerplant, or propeller it was removed from, "component only" should be written across blocks 2, 3, 4, A, B, C. Some problems are brought about by a combination of an appliance/component and an aircraft, powerplant, or propeller. It is important in these cases that all information available be supplied. The above is especially applicable, but not limited to avionic equipment and instruments.
- f. Block 6-Specific Part (of component) Causing Trouble. In all cases, the inspector should strive to furnish the information for A, B, C, D, E, F, and G. It will sometimes be difficult to complete E and F, and possibly B, but the inspector must decide if TIME is an important factor in solving the problem. If it is, he should make every effort to find the information.
  - (1) Block A Name of specific part.
  - (2) Block B Part number of part assigned by the manufacturer.
  - (3) Block C Where on the part the defect is located.
  - (4) Block D ATA Code from Appendix 2.
  - (5) Block E Total time on part in hours.
  - (6) Block F Time since overhaul on part in hours.
  - (7) Block G Cracked, corroded, broken off, etc.

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g. Block 7A-Comments. The information to be entered here is perhaps the most important on the form. It must identify and describe the malfunction, failure, or defect and contain descriptive information concerning the part/component that caused the difficulty, It must enable someone not familiar with the problem to understand the problem and provide information to assist in the development of a fix. Data important to the particular problem; i.e., calendar dates, inspection findings, cycles, etc., that are not included in other blocks on the form should be included, If the malfunction, failure, or defect .is the result of, or is related to, a Supplemental Type Certificate (STC), the STC number should be shown. This will enable AFS-580 to send the report to the proper controlling region.

- (1) The submitter should use the space headed "7A Comments" first, If additional space is required, half of the reverse side should be used and a separate 8" by 10 1/2" sheet of paper attached if necessary. The submitter should be careful to leave enough space on the franked side of the form so that the 'pre-stamped General Aviation/Flight Standards District Office address can be plainly deciphered.
- (2) Submitted by Except for air taxis and certificated repair stations, it is not important that this block identify the submitter. There have been reports that repair stations have suffered economic reprisals after submitting M or Ds on certain products; therefore, field inspectors should do what they can to guard against such action. In all cases where the FAA inspector or an air taxi is the submitter, the identity will be indicated. In cases where a repair station or other submitter are reluctant to identify themselves., for any reason, the inspector should identify himself as the submitter and check the appropriate block B through H. In all cases, block B, C, D, E, F, G, or H should be filled out as no individual identification is indicated.
  - h. Block 8 Date Submitted Self-explanatory.
  - 1. Block 9 Control Number For use of AFS-580.
- 53. **DISTRIBUTION AND ROUTING OF FAA FORM 8330-2.**



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Self-addressed forms (indicated ------) are distributed to the general aviation public by GADO/FSDO personnel. The completed forms and those initiated by GADO/FSDO personnel (indicated \_\_\_\_\_\_\_) are forwarded to MAC where pertinent data is extracted. The forms are then forwarded to the region in whose area the product reported on is manufactured (controlling region). The extracted data is entered into the data bank for further use and study, and it also forms the basis for the General Aviation Daily Summary of Service Difficulties and the General Aviation Inspection Aids (AC 20-7). The publications are the media used to disseminate the informaton to GADO/FSDO personnel and the general aviation public (indicated ----->).

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#### SECTION 4. MANUFACTURERS' REPORTS OF FAILURES, MALFUNCTIONS, OR DEFECTS

54. <u>AUTHORITY</u>. FAR Parts 21.3 and 37.17 require that the FAA be notified of certain failures, malfunctions, or defects. These rules apply to the holders of type certificates (including supplemental type certificates) or their licensees, holders of a parts manufacturing approval, or holders of a technical standard order authorization. FAR Parts 21.3(c) and 37.17(c) list the occurrences requiring a report from the above certificate holders. Additional information to assist manufacturers in complying with FAR Parts 21.3 and 37.17 is given in Advisory Circular 21-9, Manufacturers Reporting Failures, Malfunctions, or Defects. Among other things, the advisory circular states the following:

- a. The manufacturer should have an established system to identify service difficulties which he is required to report in accordance with the rules.
- b. <u>Under certain circumstances</u>, the manufacturer is not required to report a service difficulty resulting in an occurrence listed in FAR Parts 21.3(c) or 37.17(c). These circumstances include a definite determination that the service difficulty has already been reported to the FAA in accordance with other reporting rules, or a determination that the service difficulty was a result of improper maintenance or usage. The applicable requirements are contained in FAR Parts 21.3(d) and 37.17(d).
- 55. <u>NOTIFICATION OF MANUFACTURERS</u>. Manufacturers should be informed in writing of their responsibilities. The controlling region can do this when issuing certificates or other approval documents. The following, or a similar statement, should be included in the notification letter:

"As recipient of the approval, you are required to report any failure, malfunction, or defect in any product, part, or article manufactured by you that you have determined has resulted, or could result, in any of the occurrences listed in Parts 21.3(c) and/or 37.17(c), whichever is appropriate. The report should be communicated initially by telephone and subsequently in writing to (organizational title of recipient), (routing symbol), (telephone number), (mailing address). The first contact shall take place within 24 hours after it has been determined that a failure required to be reported has occurred."

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The Service Difficulty Report, FAA Form 8070-1, or the Malfunction or Defect Report, FAA Form 8330-2, or any other appropriate format is acceptable for transmitting the required details. In addition to the information requested on the above forms and the requirements of FAR Parts 21.3 and/or 37.17 for the occurrence, the following information may be desirable in the written report:

- a. <u>Description of the investigation</u> of the occurrence and results of that investigation.
- b. Results of any other inspections the manufacturer may have made because of the occurrence.
- $\ensuremath{c}$  . Number of products in service possibly affected by the defective part, component, etc.
  - d. General distribution of times-in-service for similar parts.
- e. Additional actions contemplated by the manufacturer (if any) for products in service.

#### 56. REPORT PROCESSING.

a. <u>FAR Parts 21.3 and 37.17</u> make allowances for receiving reports during regular working hours. Should the region desire to establish an "all hours" reporting system, it is suggested that procedures for receiving the reports be worked out with manufacturers and the regional Communications Center. A form should be developed containing the desired information, with the form available to both manufacturer's reporting representative, and FAA personnel receiving the reports. The reports should be promptly transmitted to the regional Engineering and Manufacturing Branch/Aircraft Engineering Division.

# b. The Engineering and Manufacturing Branch/Aircraft Engineering Division will:

- (1) Establish a single office responsibility for the receipt and processing of the manufacturer's reports.
- (2) Identify or mark each report to indicate it is a FAR 21.3 or FAR 3 7.17 required report.
- (3) Provide a copy of the report to the regional Service Difficulty Coordinator.
- (4) Maintain a file of the manufacturer's report and the actions taken to prevent recurrence of the reported condition. Disposition of the files is controlled by Order 1350.15, Records Organization, Transfer and Destruction Standards.

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c. <u>Manufacturers' reports must NOT be submitted to the Safety Data</u>
Branch, nor added to the Service Difficulty Program data system.

57. <u>PUBLIC AVAILABILITY</u>. The Administrator has determined that the reports of certain manufacturers required by FAR Parts 12.3 and 37.17 shall be withheldfrom public disclosure. A list of those manufacturers exempted is maintained by the Engineering and Manufacturing Division, AFS-100. Therefore, the release of reports or information contained therein must be approved, in writing, by the Chief, Engineering and Manufacturing Division, AFS-100.

58.-59. RESERVED.

#### CHAPTER 3. ANALYSIS OF SERVICE DIFFICULTY INFORMATION

#### SECTION 1. DUTIES AND RESPONSIBILITIES

#### 60. SAFETY DATA BRANCH, AFS-580.

- a. <u>Significant malfunctions</u>, failures, and defects will be highlighted in the "Flight Standards Service Difficulty Reports, RIS: FS 8070-2," during the initial review of the Service Difficulty and Malfunction or Defect Reports. (See Appendix 3, Figure 6.) The specialist will use the following guidelines when selecting reports to be highlighted:
- (1) Powerplants. Major internal components and parts thereof: noncontainment of parts, case burnthroughs and cracks, unwanted thrust reverser operation, and engine fires.
- (2) Structure. Major primary structural parts (unusual cracks, corrosion, and deformation).
- (3) Flight controls/control surfaces. Structural damage, unusual trim problem, vibration, flutter, cable failures, actuator failures, etc.
- (4) Hydraulic power. Fluid/pressure loss, affecting controllability of the aircraft or landing gear actuation.
  - (5) Autoflight. Problems affecting controllability.
- (6) Communications. Partial or complete loss of communication resulting in emergency action.
  - (7) Instrumentation. Multiple failure of like systems or equipment.
- (8) Electrical power. Partial or complete loss of electrical power and fires resulting from electrical system malfunctions.
- (9) Environmental Control Systems. Cabin pressurization or ventilation system failures which result in taking unscheduled or emergency corrective action.
- b AFS-580 will maintain the microfilm files of all service difficulty report; and control the microfilm distribution subject to disposal Order 1350.15, Records Organization, Transfer and Destruction Standards.
- To detect adverse trends, AFS-580 will continually review all service difficulty information. When an adverse situation is noted, the specialist will prepare a System Analysis Summary Report. This report will be distributed to the responsible regional Engineering, Airworthiness Branches, or district office for action as necessary. The preparation and distribution of these reports are outlined in Chapter 4 of this Order.

d. When an AFS-580 specialist detects a problem area that requires emergency action, the specialist will notify, by telephone, the Service Difficulty Coordinator in the region having responsibility for the product, the principal inspector responsible for the maintenance or inspection system, and the appropriate Washington division.

- 61. FAA DISTRICT OFFICE. The following tasks will be accomplished by airworthiness/avionics/manufacturing inspectors in the review and followup of Service Difficulty and Malfunction or Defects Reports.
- a. Review and provide follow-up action on all reported malfunctions, failures, and defects that are significant from a safety standpoint, on a daily basis.
- b. Review the daily summary of Flight Standards Service Difficulty Reports, RIS: FS 8070-2, for problems that may be significant to the type aircraft or maintenance/inspection systems within their district. Particular attention should be given to those reports that are enclosed by a bold black border. Such reports should be brought to the attention of the operator, repair station, or manufacturer as appropriate. The operator's inspection program should be reviewed to ensure sufficient inspection of the areas where the failure occurred.
- c. Review the System Analysis and Summary Reports (RIS: FS 8070-53) that are compiled by the Maintenance Analysis Center. Those systems which reflect failure trends should be investigated to determine whether the assigned operator, repair station, or manufacturer is experiencing similar problems and their course of action. Maintenance and inspection programs should be evaluated to assure appropriate inspection and time limitations are provided for the affected part of the system. Information developed from an investigation, triggered by an SAS report concerning significant failures of systems which could have an effect on the safety of the aircraft, should be furnished to the airworthiness and engineering elements of the controlling region, through channels. A copy of this report should be forwarded to the appropriate Washington division.
  - d. Wheen contacting operators, vinner, and air agencies, regarding daily "Flight Standards Service Difficulty Report" and "System Analysis and Summary Report" items, assure that they are advised to report all subsequent occurrences to FAA.
  - e. Engineering and manufacturing inspectors should review the above reports to determine if there are any indicated deficiencies in their certificate holder's production or quality control systems. If need arises, the responsible EMDO/AEDO should investigate and take necessary corrective action in accordance with regional policy.

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#### 62. FAA REGIONAL OFFICE.

a. The **following procedures will** be observed by responsible regional personnel in monitoring field activities in the SDR reporting program:

- (1) Review the "Flight Standards Service Difficulty Reports" (daily summary) for completeness of information relative to regulatory requirements and a thorough description of the problem. Particular attention should be given to correction of erroneous sentences and improper coding.
- (2) Review the requested **computer** listings, for significant problems and trends that may need further investigation.
- (3) Initiate **followup** action on the System Analysis and Summary Report (RIS: FS **8070-53**) on systems and/or parts thereof that indicate a significant failure pattern. Systems that have the most effect on safety should receive first consideration.
- (4) Maintain **followup** with FAA engineering elements on failures that indicate a design deficiency in a system or part thereof.
- (5) Provide feedback information on failures that are significant from a national standpoint to the appropriate Washington division.
- (6) Maintain **followup** with appropriate FAA offices on progress of actions taken in response to problems indicated by service difficulty data.
- b The following procedures and specific duties, as appropriate, should be covered in the individual REGIONAL SERVICE DIFFICULTY PROGRAM and applied by assigned engineering and manufacturing (E&M/AED) personnel to achieve the timely resolution of significant service difficulty problems.
- (1) Review and monitor all incoming SDR/M or D Reports, as well as all other available sources of service difficulty information.
- (2) From this information, b.(1) above, identify those items which if uncorrected, could possibly have a significant adverse effect on the operational safety of the product involved. Prepare a listing of these significant service difficulty items.
- (3) From this listing, b.(2) above, keep Chief (E&M/AED) advised, as directed, of all urgent safety related items.
- (4) To facilitate and achieve the timely resolution of those significant items identified in b.(2) above, utilize all available service difficulty tools and techniques such as:

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(a) Computer printouts (Refer to Chapter 4, Section 1);

- (b) System Analysis Summary Reports and Accident/Incident Reports (Refer to Chapter 4, Section 2);
- (c) Directed Safety Investigation (DSI) (refer to Chapter 3, Section 2);
- (d) Coordination with and/or feedback from FAA airworthiness inspectors, manufacturing inspectors, and flight test specialists, as appropriate, as well as affected industry; and
  - (e) Maintaining an adequate followup system.
- (5) Develop and finalize appropriate corrective action (e.g., Airworthiness Directive, Manufacturer Service Documents, etc.)
  - 63. <u>FAA AIR CARRIER/GENERAL AVIATION DIVISIONS</u>. AFS-200/800. The following procedures will be observed by air carrier/general aviation airworthiness and avionics specialists of the divisions:
  - a. The Daily Summary of Flight Standards Service Difficulty Reports (RIS: FS 8070-2) will be monitored for compliance by field personnel with processing instructions contained in this order. Particular attention should be given to report accuracy and completeness, compliance with regulatory requirements coding, and timeliness of processing.
  - b. <u>Staff specialists</u> will monitor the Daily Summary of Service Difficulty Reports and the requested computer listings related to the assigned program area for significant problems and trends. Appropriate followup action will be taken as necessary. Indication of design deficiencies will be brought to the attention of the Engineering and Manufacturing Division, AFS-100.
  - c. <u>A distribution list</u> of recipients of the Daily Summary of Service Difficulty Reports will be maintained. Additions to the distribution list will be approved, in writing, by the appropriate Washington division.
  - 64.-69. RESERVED.

## SECTION 2. DIRECTED SAFETY INVESTIGATION (DSI) (RIS: FS 8330-8)

- 70. <u>GENERAL</u>. Occasions may arise when there is a critical need for service difficulty information that is available only by survey of the district offices. Such information may be obtained through a DSI (RIS: FS 8330-8).
- 71. <u>IMPLEMENTATION</u>. There are basically three techniques for conducting a DSI. These are: (1) telephone, which requires about one to three days; (2) telegraph, requiring one to three weeks; and (3) a written notice requiring three to six months (see Appendix 3, Figure 10). The technique selected depends on the urgency of the requirement and the amount of information to be collected. A DSI may be initiated in one of four ways:
- a. The Maintenance Analysis Center. Trends or patterns detected from analysis of ADP printout provide the basis for DSI initiation. MAC, after consultation with the controlling region, will prepare a draft notice identifying the problem and requesting specific information. This draft notice will be forwarded to the appropriate division, which will be responsible for final decision on issuance of the notice.
- b. Region Offices. The CONTROLLING REGION will contact the Maintenance Analysis Center (MAC) and make its needs known. It is possible that MAC will already have the information needed by the region in the data bank. On the other hand, MAC and the region, concurrently, may determine that a DSI is needed to collect the information. (The urgency of the situation under consideration will dictate whether MAC telephones the draft notice to the appropriate division (HQ) and Service Difficulty Board or forwards it routinely by mail.) In the event the controlling region wishes to utilize a DSI to determine the effectiveness of prior action such as an AD, the request for the DSI will be forwarded to the appropriate headquarters Division for consideration.
- c. Any non-controlling region may contact MAC with suggestions for a DSI. MAC will be responsible for coordinating a conference call between the three parties (MAC, controlling region, and non-controlling region) for the purpose of evaluating the suggestions and determining if a DSI is needed. If the decision is made that a DSI is not needed and the non-controlling region does not concur, they may ask for reconsideration by submitting their suggestions to the Service Difficulty Board (SDB) with copies to the controlling region and MAC. After a complete evaluation, the Board will render a decision.

#### d. The Service Difficulty Board.

(1) The SDB may determine that a DSI is in order. In this case, the matter will be forwarded to MAC who will coordinate it with the controlling region and check it against the data bank. It will then be processed into notice form and handled as in paragraph a.

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(2) On occasion, when dictated by unusal circumstances, extremely rapid collection, consolidation, and reporting may be required by the SDB. In this event, a telephonic DSI will be conducted by MAC. The SDB will advise MAC by telephone of the specific data required. MAC will then inform the Service Difficulty Coordinator in the appropriate regional office by telephone of the DSI. MAC will then telephone each appropriate Flight Standards District Office involved, inform them that a DSI is being conducted, state the purpose, and provide the specific questions. Every effort will be made to restrict the amount of data requested to the minimum required. Field personnel will obtain the data and supply it to MAC by telephone as rapidly as possible. MAC personnel will consolidate and telephone it to the SDB, providing ONLY the data requested. MAC will then provide a summary of the DSI to the SDB as specified in paragraph 72.b of this order.

NOTE: Regardless of the method of initiation, the MAC will request the region to advise the manufacturer and make a note for the record. It is NOT intended that concurrence of the manufacturer be obtained. It is intended to give the manufacturer an opportunity to comment.

- 72. SUMMARY DIRECTED SAFETY INVESTIGATION, RIS: FS 8330-9. This report, prepared by the Maintenance Analysis Center, AFS-581, incorporates the information obtained from the complete DSI (RIS: FS 8330-8) consolidated with other pertinent data.
  - a. The format of this report should be as follows:
    - (1) Table of Contents.
    - (2) Executive Briefing.
    - (3) The Problem, Related Facts, and Discussion of Collected Data.
    - (4) DSI Notice and Questionnaire.
    - (5) Supporting Information.
    - (6) Summary of Completed Questionnaires.
- b. <u>Two copies of the Summary-DSI</u> should be distributed to the Flight Standards Division in the region having type certificate product responsibility, a copy to the appropriate headquarters program division, and if the DSI was originated by the SDB, the SDB will be provided a copy.
- c. Two copies of the executive briefing, the problem, related facts, and discussion section will be forwarded to Flight Standards Divisions of all other regions. AFS-580 will provide additional copies on request.

- d. <u>Section a(3)</u> of the DSI report will be published in the next advanced copy of the Inspection Aids. This will serve as feedback to field inspectors of the DSI results.
- e. <u>In addition</u> to the summary, AFS-580 will prepare an administratively restricted summary letter of transmittal, which will include conclusions derived from this investigation. This letter should be sent to the region with responsibility for the investigated product, appropriate headquarters divisions, and if the DSI was originated by the SDB, to the SDB.
- 73. DIRECTED SAFETY INVESTIGATION FOLLOWUP REVIEW. The controlling region will keep AFS-581 advised of actions taken as a result of the summary report data. In the event that regional action reports have not been made to AFS-581 within 60 days after receipt of the summary of a DSI, AFS-581 will institute a followup, by letter, to the region having type certificate responsibility. The region's response should briefly describe any corrective action taken and the results thereof, if available. AFS-581 will continue to monitor the system input until such a time as the rate of submission indicates the service difficulty has been resolved or that further corrective action is required.

74.-99. RESERVED.

### CHAPTER 4. SERVICE DIFFICULTY PROGRAM - DATA SYSTEM PRODUCTS AND SERVICES

#### SECTION 1. COMPUTER PRINTOUTS

- 100. AVAILABLE PRINTOUTS. The data system of this program is capable of producing all or part of the stored information by interrogation. There are 21 listings that can be produced and 26 sorting routines that can be applied to these listings. Therefore, the user can be furnished the information by using any input factor as the key.
- 101. <u>SCHEDULED COMPUTER PRINTOUTS</u>. There will be no scheduled computer printouts sent to any FAA office unless requested by that office in writing. Each regional office desiring a scheduled printout shall request what they need from:

Department of Transportation Federal Aviation Administration Flight Standards National Field Ofice Safety Data Branch, AFS-580 P.O. Box 25082 Oklahoma City, Oklahoma 73125

The request shall include the type of report needed and the schedule desired. It is suggested that the request be discussed by telephone, FTS-732-4171, with the Maintenance Analysis Center (MAC). In this manner, the user can discuss his needs in plain language and let MAC choose the computer listing and the sort required to tailor the report to the user's need. After initial request, the requested reports will be sent routinely.

102. SPECIAL COMPUTER PRINTOUTS. In addition to any requested printouts routinely received by an FAA office, there is also available on request special computer printouts tailored to the user's needs to assist in studies, accident analysis, etc. These should be requested in the same manner as the scheduled printouts except that urgent requests may be telephoned.

103.-109. RESERVED.

#### SECTION 2. REPORT PREPARATION AND DISTRIBUTION

- 110. <u>FLIGHT STANDARDS SERVICE DIFFICULTY REPORTS</u>, <u>DAILY SUMMARY</u>, <u>RIS</u>: <u>FS 8070-2</u>. This report is a daily compilation of all air carrier reports received on FAA Form 8070-1, Service Difficulty Report, and a selection of M or D Reports citing significant occurrences that warrant dissemination to FAA Flight Standards personnel and certain segments of the aviation industry. (See Appendix 3, Figures 3 and 6).
- a. <u>During the initial review</u> of the reports, the Safety Data Branch specialist will select significant reports for which segments of the FAA and industry have immediate need. Selected general aviation reports will be assembled into a daily publication. All air carrier reports are published daily.
- b. <u>Those reports</u> in the summaries that cite occurrences of a critical nature will be highlighted by a bold black outline. Within the text block or directly beneath the report, a statement may be added to indicate that similar reported conditions were received this day or have been previously published. In some cases, a single report may be of sufficient magnitude to warrant an alert.
- c. The Safety Data Branch, AFS-580, will produce the Flight Standards Service Difficulty Reports (RIS: FS 8070-2) and maintain a current distribution list of recipients in accordance with instructions of Washington divisions (AFS-200/800).
- 111. SYSTEM ANALYSIS AND SUMMARY REPORT. RIS: FS 8070-53. When analysis of Service Difficulty Program products indicates a specific problem and/or developing trends, the AFS-580 specialist will prepare a System Analysis Summary Report.
- a. The report should highlight the components and parts of the system that are causing the problems and include a brief history of reporting to show the rate of problem development. Graph charts may be used for this purpose.
- b. This report must be distributed to AFS-804, AFS-206, AFS-200, AFS-800, AFS-100, and the Flight Standards Division of all regions holding certificate responsibility for the aircraft, product, or maintenance system covered by the report; i.e., Type Certificate (TC), Parts Manufacturer Approval (PMA), or the maintenance system of an air carrier. This will automatically notify the region holding certificate responsibility for the aircraft, product, or maintenance system covered by the report; i.e., type certificate, parts manufacturing approval, air carrier maintenance system, or inspection program.
- c. This procedure will also facilitate accurate distribution by the regions to those inspectors having certificate or surveillance responsibility for maintenance or inspection programs for that type aircraft.

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d. <u>If a trend or pattern</u> continues after a System Analysis Summary Report has been forwarded to the office concerned, notification will be repeated in accordance with these procedures, unless the receiving office advises AFS-580 to withhold repetition.

- 112. <u>POST ACCIDENT/INCIDENT REPORT</u>. Following any accident or incident MAC will, when requested, immediately provide a report to the requesting office.
- a. The report will include the following information for the most current one year-period.
  - (1) SDRs for the aircraft involved in the accident/incident.
- (2) Operators' utilization for the aircraft type versus industry utilization.
- (3) Operators'engine shutdown rate per 1,000 hours versus industry shutdown rate for the aircraft type.
- (4) The number of engines shutdown by the operator versus industry shutdowns for the aircraft type.
  - (5) Any other information specifically requested.
- b. When the requesting office can identify the suspect system(s) and so requires, AFS-580 will research and provide copies of other relevant information, such as ADs, service bulletins, and inspection aids.
- c. The FAA coordinator/investigator will be furnished a copy of this report at the scene of the accident/insident by the most expeditious means. The person making the report request must provide AFS-580 with the necessary address. When the accident/incident is being investigated by the NTSB, two copies of the report will be sent to the FAA coordinator (one copy for the NTSB investigator).
- 113.-119. RESERVED.

#### SECTION 3. REOUEST FOR INFORMATION

- 120. GENERAL. The Safety Data Branch, AFS-580, maintains the Service Difficulty Program data system, a technical library of most common aviation products, and has access to a great variety of aviation information.
- 121. SERVICE DIFFICULTY INFORMATION. Personnel of Flight Standards and NTSB may request information from the data system of this program. The request should indicate the type of information needed, the time period over which data should be searched, and the type of report desired (computer listing, summarized report, etc.). It is also important that the AFS-580 specialist know what use is to be made of the report. He can then assure the user of the best possible product. Every effort will be made to provide the report in a timeframe that will most benefit the user.
- a. Persons requesting service difficulty data need not be concerned with computer sorting formats. They should state, in plain language, the kind of information that is desired; and the Maintenance Analysis Center specialist will select the computer format that will present the information in the most usable manner. For example, if a person wants information concerning failures of retract cylinders on a Beech 99 or Boeing 707, ask for it in that manner (e.g., how many retract cylinder failures reported within the last year?), rather than trying to specify the computer sort. This will provide only that information that is requested rather than the whole computer printout. This saves computer and user time and allows better utilization of the system resources.
- b. The request should specify when the information is needed. In high priority situations, such as an accident or serious incident, the Maintenance Analysis Center can provide the information within two hours. In other cases, depending upon the situation, it can be furnished in 24 hours, within a week, two weeks, or a month. The user is requested to apply good judgment relative to priorities since computer programs must be interrupted in order to make the interrogation for requested data.
- c. <u>Technical data requested</u> may be furnished via telephone, telecopier, special printout, or in summary form. (Printouts and summaries are mailed.) The MAC specialist will make every effort to provide the data to the individual in the most expeditious manner.
- 122. OTHER AERONAUTICAL INFORMATION. Personnel of Flight Standards may request technical data other than service difficulty information to assist in identification of problem areas in aircraft and/or a particular fleet. When possible, AFS-580 will research Aeronautical Center data sources and furnish such information.

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123. RELEASE OF SERVICE DIFFICULTY REPORTS TO THE PUBLIC. Service -Difficulty Reports are releasable to the public under the provisions of the Freedom of **Information Act** (5 U.S.C. **552),** as implemented by Part 7 of the Department of Transportation Regulations. Payment of fees will be in accordance with Section **7.38** of Title 49, Part 7, Department of Transportation Regulations.

a. <u>Obtaining Service Difficulty Data</u>. All requests'for copies of service difficulty information will be handled by the Safety Data Branch, AFS-580. Inquiries should be addressed to:

Department of Transportation Federal Aviation Administration Flight Standards National Field Office Safety Data Branch, AFS-580 **P.O.** Box 25082 Oklahoma City, Oklahoma 73125

- b. Service Difficulty Reports Which Were Submitted Subsequent To July 7, 1973, are available for retrieval and copying at AFS-580. Certain Service Difficulty Reports or records submitted prior to July 7, 1973, are not available in AFS-580. In this instance, AFS-580 will request the necessary copies from the appropriate region in which the records are located.
- c. <u>Persons Requesting Service Difficulty Information</u> should allow sufficient time between their request and the need for the information to meet the above.
- (1) Regional offices receiving direct requests for copies of Service Difficulty Reports should acknowledge those requests with a Correspondence Acknowledgement Card, FAA Form 1360-15. The request, along with a statement that FAA Form 1360-15 has been sent to the requester, will be forwarded to AFS-580.
- (2) When copying of local region records is necessary, the copies should be made and accompany the request that is forwarded to AFS-580,
- (3) AFS-580 will advise requester of the cost for services and respond to all requests.
- (4) Requests directed to AFS-580. The Safety Data Branch will attempt to satisfy requests from the storage/retrieval system at the Aeronautical Center and will call upon the region in those cases where records/reports are only available locally,

#### 124.-129. RESERVED.

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#### CHAPTER 5. PRODUCTS OF THE SERVICE DIFFICULTY PROGRAM

### SECTION 1. GENERAL AVIATION INSPECTION AIDS-DEVELOPMENT AND PREPARATION

- 130. <u>PURPOSE</u>. The General Aviation Inspection Aids provide a common communications channel through which the aviation community can economically interchange service experience and thereby cooperate in the improvement of aeronautical product durability, reliability, and safety.
- 131. <u>SELECTION OF ITEMS</u>. Items suitable for publication as General Aviation Inspection Aids, AC 20-7, will be generated and developed by personnel of AFS-580, by the region having type certificate responsibility, or by direction of the Service Difficulty Board. The following procedures outline methods of selection:
- a. Personnel of AFS-580, while analyzing readout data from the ADP data bank, shall select safety information concerning noteworthy or unsafe conditions for publication in AC 20-7. Items selected should be of assistance to maintenance and inspection personnel in performance of their duties. The items selected should be in brief descriptive language and in a form suitable for publication in order that time-consuming rewrite and editing are not required. For example:

ВЕЕСН	WINDSHIELD	Reports indicate the P/N50- 380050-windshield wiper
MODEL 99	WIPER	arms are cracking and breaking.
-	or	
GRUMMAN	FIRE WARNING	A number of reports indicate shorts in the sensing elements
MODEL G-159	SYSTEM	and fire detector unit connector are attributable to the presence of moisture.

However, brevity should not compromise clarity. If time is not a factor, AFS-580 may coordinate the item with the type certificate holding region.

b. Personnel of regions holding type certificate responsibility shall select items such as those described above. Items which do not concern a specific aeronautical product, or which may apply to several products, may be selected as "general information" items. Selected items will be forwarded monthly to the FAA, Flight Standards National Field Office, AFS-580, in a report, Summary Report of Safety Items Reviewed (RIS: FS 8330=2), containing a summary of the items selected for publication in AC 20-7.

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(1) The items should be in brief, descriptive language similar to the illustrations in paragraph 131a.

- (2) From time-to-time, a region may determine that an item should receive expeditious treatment. These items should be marked "Preferred Handling." AFS-580 personnel will process these items accordingly.
- c. On occasion, the Service Difficulty Board will determine the need for items to be published in AC 20-7. In this event, the data will be transmitted to AFS-580 who will prepare it for publication in accordance with subparagraph a. of this paragraph.
- 132. <u>REGIONAL COORDINATION</u>. Hazardous or alert type service difficulty items reported under the provisions of paragraph 110 of this order, which by their very nature have a strong possibility of regional corrective action in process, will be withheld from the General Aviation Inspection Aids (AC 20-7) publication for a period of 15 days after the telecon prescribed by paragraph 34a(3). During this time, it is the responsibility of the controlling region to either:
  - a. Advise AFS-580 that the item should be published as an "Aid"; or
- b. <u>Advise AFS-580</u> that the corrective action instituted by the region precludes the necessity for such publication.
- c. <u>In the event</u> that the region does not advise AFS-580 per a. or b. above, the item will be subject to processing by AFS-580 for publication.

133.-149. <u>RESERVED</u>.

#### SECTION 2. MANUFACTURERS' SERVICE DOCUMENTS

- 150. <u>AUTHORITY</u>. Federal Aviation Regulations Part 21.99 provides for issuance of information by the manufacturers for design changes that are required to correct unsafe conditions (in support of Airworthiness Directives), or designed to improve safety or serviceability of the product.
- 151. <u>PURPOSE</u>. This section provides procedures for the review and coordination of manufacturers' service documents for aeronautical products or components thereof required to be submitted for approval.
- 152. <u>GENERAL</u>. Responsibility for review, evaluation, and coordination of manufacturers' service information rests with the Engineering and Manufacturing Branch (Aircraft Engineering Division in the Western Region). Service information may be in the form of service bulletins, service letters, notices, etc.
- 153. PROCEDURES. The following procedures outline the actions to be taken by the controlling region, Flight Standards Division:
- a. <u>All manufacturers' service documents will be routed</u> to the appropriate Engineering and Manufacturing Branch (Aircraft Engineering Division in the Western Region) for review, evaluation, coordination, and filing as appropriate.
- b. <u>All manufacturers' service documents that require</u> FAA approval will be appropriately marked (e.g., "FAA APPROVED," "FAA DER APPROVED," "DOA APPROVED"), or clearly identified in some other manner. Service documents not so marked are not FAA approved.
- c. <u>Technical review shall be made</u> to determine safety implications, regulatory compliance, technical adequacy, and need for followup action.
- d. <u>Engineering must ensure</u> that all documents having Operations or Maintenance significance will be coordinated with the appropriate group.
- e. The operations and maintenance specialists shall evaluate and determine:
- (1) The operational and/or maintenance significance of the service information, with respect to the operators procedures, training manuals, operations manuals, and the issuance of the operations alert and or maintenance bulletins. Copies of all service bulletins that have operational significance should be forwarded to AFS-200/800.
- (2) The need for maintenance bulletins or alerts directing other field offices attention to the service information.

APPENDIX 1.	REGIONAL	SDR	COORDINATORS	AND	SAFETY	DATA	BRANCH

<u>Region</u>		Coordinator & Alternate	Phone No.				
AAL	alt.	Edward Allen (AAL-252) Dale L. Hanson (GADO-1)	FTS (8) 907/265-4252 FTS (8) 907/265-4657				
ACE		Glenn Martin (GADO-22)	FTS (8) 752-6523 Comm 316/943-3244				
AEA		Donald J. Wisner (AEA-250) Daniel V. Radice (AEA-250)	FTS (8) 665-3300 Comm 212/995-3300				
* AEU							
AGL		Gregory W. Tomsic (AGL-217)	FTS (8) 384-9460 Comm312/694-4500/9460				
ANE	alt.	Robert A. <b>Schilling (ANE-251)</b> Edward L. Park (ANE-256)	FTS (8) 836-1326/1344 Comm 617/273-7326/7344				
ANW		Marion Shaw (ANW-254)	FTS (8) 396-2773 Comm 206/767-2773				
APC	alt.	Richard G. Teixeira (APC-240) Gary K. Nakagawa (APC-210)	FTS (8) 808/546-8652 FTS (8) 808/546-8650				
AS0		Richard L. Aaron (ASO-250)	FTS (8) 246-7411 Comm404/763-7411				
ARM	alt.	Charles R. Taylor (ARM-250) Roman B. Mueller (ARM-250)	FTS (8) 327-4188 Comm 303/837-4455				
ASW	alt.	Stanley S. Carter (ASW-256)  John P. Donnelly (ASW-257)	FTS (8) 736-9543 Comm 817/624-4911				
AWE		Jerry Presba (AWE-104)	FTS (8) 966-6351 Comm 213/536-6351				
₩ No	* No coordinator assigned.						
<u>Safety</u> Da	ıta Bra	nch. AFS-580	FTS (8) 732-4391 Comm405/686-2542				
<u>Maintenar</u>	ice Ana	lysis Center. AFS-581	FTS (8) 732-4171 Comm 405/686-2542				

# AIR TRANSPORT ASSOCIATION OF AMERICA SPECIFICATION FOR MANUFACTURERS TECHNICAL DATA

	/ SUB- R SYSTE	M TITLE	DEFINITION
ROUP -	AIRFRAME	SYSTEMS	All airframe systems except the Power Plant package.
21		Air Conditioning	Those units and components which furnish a means of pressurizing, heating, cooling, moisture controlling, filtering, and treating the air used to ventilate the areas of the fuselage within the pressure seals, Includes cabin supercharger, equipment cooling, heater, heater fuel system, expansion turbine, valves, scoops, ducts, etc.
	-00	General	
	-10	Compression	That portion of the system and its controls which supply compressed air to the cabin. Includes items such as controls and indicating systems related to the compressors, wiring, etc. Does not include the pressure control and indicating system for the cabin pressurization.
	-20	Distribution	That portion of the system used to induct and distribute air. Includes equipment rack cooling systems and items such as blowers, scoops, <b>duct</b> ing, inlets, check valves, wiring, etc. Does not include valves which are part of pressurization and temperature control.
	-30	Pressurization Control	That portion of the system used to control the pressure within the fuselage. Includes items such as control valves, relief valves, indicators, switches, amplifiers, wiring, etc.
	-40	Heating	That portion of the system and its controls which supply heated air to the cabin. Includes items such as heater units, fuel system and control, ignition, indicating systems related to heater operation, wiring, etc. Does not include the temperature control and indicating systems.
	<b>-</b> 50	Cooling	That portion of the system and its controls which supply cooled air to the cabin, Includes items such as the cooling unit, indicating systems <b>related</b> to the cooler operation, wiring, etc. Does not include the temperature control and indicating systems.

SYSTEM/ CHAPTER		EM TITLE	DEFINITION
22		<u>Auto Flight</u>	Those units and components which <b>furnish</b> a means of automatically controlling the flight of the aircraft. Includes those units and <b>components</b> which control direction, heading, attitude, altitude, and speed.
	-00	General	
	-10	Autopilot	That portion of <b>the system that</b> uses radio/radar beam, directional and vertical gyro, <b>pitot</b> static, and manually induced inputs to the system to automatically control yaw, pitch, and roll of the <b>aircraft</b> . This includes power source devices, interlocking devices, and computing, amplifying, integrating, controlling, actuating, indicating, and warning devices such as computers, <b>servos</b> , control panels, indicators, warning lights, etc.
			FAA NOTE: Also includes yaw damper, yaw damp coupler, and yaw damp actuator.
	-20	<b>Speed-</b> Attitude Correction	That portion of the system that automatically maintains a safe flight attitude by correcting for effects of speed, such as <b>mach</b> trim and speed stability. This includes sensing, computing, actuating, indicating, and warning devices such as computers, servos, actuators', warning lights , etc.
	-30	Auto Throttle	That portion <b>of the</b> system that automatically controls the position of the throttles to properly blend engine power with flap position and aircraft pitch attitude during landing/approach and go around procedures. This includes engaging, sensing, computing, amplifying, controlling, actuating, and warning devices such as amplifiers, computers, servos, limit switches, clutches, gear boxes, warning lights, etc.
	-40	System	That portion of the system that monitors the flight of aircraft during

That portion of the system that monitors the flight of aircraft during approach and landing. **This** includes sensing, computing, indicating, and warning devices such as computers, indicators, warning lights, etc.

	SYSTEM/ ST CHAPTER SYSTEM	UB- TITLE	, DEFINITION	ppe
•	23	<u>Communications</u>	, DEFINITION  Those units and components which furnish a means of communicating from one part of the aircraft to another and between the aircraft and other aircraft or ground <b>stations</b> , includes voice and C-W communicating cornponents, PA <b>system</b> , intercom, and tape recorder-record player.	indi <sub>x</sub> 2
	-00	General		
	-10	High Frequency (HF)	That portion of the system which is used for aircraft to ground communications utilizing HF carriers. Includes items such as transmitters, receivers, power supply, control panel, antenna, antenna coupler, etc.	
	-20	Very High and Ultra High Frequency (VHF/UHF)	That portion of the system which is used for aircraft to ground communication utilizing VHF or UHF carriers, Includes items such as transmitters, receivers, control panel, selcal decoder, antenna, etc.	
	-30	Passenger Address and Entertainment	That portion of the system used to address and entertain the passengers. Includes items such as amplifiers, speakers, handsets, reproducers, control panels, etc. Also includes items of audio, video, and film equipment.	
	-40	Interphone	That portion of the system which is used by flight and ground personnel to communicate between areas on the aircraft, Includes items such as amplifier, handset, etc. Does not include the interphone system within the flight compartment which is part of the integrating system.	
	<b>-</b> 50	Audio Integrating	That portion of <b>the</b> system which controls the output of the communications and navigation receivers into the flight crew headphones and speakers, and the output of the flight crew microphones into the <b>communications transmitters.</b> Includes items such as audio selector control panel/microphones, headphones, cockpit loud speakers, etc.	Į
	-60	Static Discharging	That portion of the system which is used to dissipate static electricity	y. <u></u>

Voice Recorders That portion of the system used to record crew member conversation.

-70

SYSTEM/ CHAPTER		TITLE	DEFINITION
24		Electrical Power	Those electrical units and components which generate, <b>control, and</b> supply AC and/or DC electrical power for other systems, including generators and relays, inverters, batteries, <b>etc.</b> , through the secondary busses. Also includes common electrical items such as wiring, switches, connectors, <b>etc.</b>
	-00	General	
	-10	Generator Drive	Mechanical devices that drive the generators at a desired RPM. Includes items <b>such</b> as oil system, connecting devices, indicating and warning systems for the drive, <b>etc.</b>
	-20	AC Generation	That portion of the systems used to generate, regulate, control, and indicate AC electrical power. Includes items such as inverters, AC generators/alternators, control and regulating components, indicating systems, etc., all wiring to but not including main busses,
			FAA NOTE: Also includes generator control relays (GCR). Components should be identified by location in aircraft.
	-30	DC Generation	That portion of the systems used to generate, regulate, control, and indicate DC electrical power. Includes items such as generators/alternators) transformers, rectifiers, batteries, control and regulating components, indicating systems, etc., all wiring to but not including main busses,
	-40	External Power	That portion of the system within the aircraft which connects external electrical power to the aircraft's electrical system. Includes items such as receptacles, relays, switches, wiring, warning lights, etc.,
	-50	Electrical Load Distribution	such as receptacles, relays, switches, wiring, warning lights, etc.,  That portion of the systems which provides for connection of AC or DC power to using systems. Includes items such as AC and DC main and secondary busses, main system circuit breakers, power system devices, etc.
			FAANOTE: Also includes buss tie breakers (BTB), generator circuit

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breakers (GCB), auxiliary power breakers (APB), and split system breakers (SSB).

restraint nets, etc.

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SYSTEM/ CHAPTER		TITLE	DEFINITION
	-60	Emergency	Those items of equipment carried for use in emergency procedures. Includes items such as evacuation equipment, life rafts and jackets, first aid kit, landing and signal flares, drag parachutes, etc. Does not include fire extinguishers, oxygen equipment, or masks.
	-70	Accessory Compartments	Those compartments used for the housing of various components or accessories. Includes wheel wells, tail-hydraulic-electrical/electronic equipment racks, main battery structure, insulation blankets, etc.  FAA NOTE: Also battery rack structure.

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Page	SYSTEM/ CHAPTER	SUB- SYSTEM	TITLE	Appen DEFINITION
œ	26		Fire Protection	Those fixed and portable units and components which detect and indicate fire or smoke and store and distribute fire extinguishing agent to all protected areas of the aircraft; including bottles, valves, tubing, etc.
		-00	General	
		-10	Detection	That portion of the system which is used to sense and indicate the presence of overheat, smoke, or fire.
		-20	Extinguishing	That portion of those fixed or portable systems which is used to extinguish fire.
		-30	Explosion Suppression	That portion of the system which is used to sense, indicate, and extinguish a flame propagating into the fuel vent or scoop to prevent an explosion in the fuel system.

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SYSTEM/	SUB-		
CHAPTER		M TITLE	DEFINITION R
27		Flight Controls	Those units and components which furnish a means of manually control ling the flight attitude characteristics of the aircraft, including items such as hydraulic boost system, rudder pedals, control column linkages, control cables, tab controls, mounting brackets, etc. Also includes the functioning and maintenance aspects of the flaps, spoilers, and other control surfaces, but does not include the structure which is covered in the Structures Chapters. Does not include rotorcraft rotor controls which are covered in the Rotors Chapters.
			<u>FAANOTE:</u> Also includes actuator support fittings, associated hydraulic, pneumatic, and electrical system components, wiring, and lines including self-contained systems, but excludes hinges and flap tracks/carriages/rollers that do not cause movement of the surface.
	-00	General	
	-10	Aileron & Tab	That portion of the systems which controls the position and movement of the ailerons and aileron tabs. Includes. items such as the control wheels, cables, boosters, linkages, control surfaces, indicators, etc.
- :	2 0	Rudder & Tab	That portion of the systems which controls the position and movement of the rudder and rudder tabs. Includes items such as the rudder pedals, tab control wheel, cables, boosters, linkages, control surfaces, position indicators, etc.
	-30	Elevator & Tab	That portion of the systems which controls the position and movement of the <b>elevator/elevon</b> and tabs. Includes items such as the control column, stickshaker units, automatic stall recovery devices, tab control wheels, cables, boosters, linkages, control surfaces, position indicators, stall warning systems, etc.  That portion of the system which controls the position and movement of
	-40	Horizontal Stabilizers	That portion of the system which controls the position and movement of the horizontal stabilizer/canard. Includes items such as control handle, cables, jackscrews, motors, warning systems., linkages, control surfaces, position indicators, etc.

Page 9

SYSTEM/ CHAPTER		4 TITLE	Those units and components which store and deliver fuel to the engine.
28		<u>Fuel</u>	Those units and components which store and deliver fuel to the engine. Includes engine driven fuel pumps for reciprocating engines, includes tanks (bladder), valves, boost pumps, etc., and those components which furnish a means of dumping fuel overboard. Includes integral and tip fuel tank leak detection and sealing. Does not include the structure of integral or tip fuel tanks and the fuel cell backing boards which are covered in the Structures Chapters, Does not include fuel flow rate sensing, transmitting and/or indicating, which are covered in Chapter 73.
	<b>-</b> 00	General	
	-10	Storage	That portion of the system which stores fuel. Includes tank sealing, bladder type cells , ventilating system, cell and tank interconnectors, over wing filler necks and caps, etc. Also includes reservoir feed pumping systems and reservoirs within the tanks which are not a part of the distribution system.
			<u>FAA NOTE</u> : Integral tank fuel leaks when caused by defects other than structural.
	<b>-</b> 20	Distribution	That portion of the system which is used to distribute fuel from the filler connector to the storage system and from the storage system to and including the power plant fuel quick disconnect. Includes items such as plumbing, pumps, valves, controls, etc.
			EAA NOTE: Also boost pumps, filler manifolds, and connections.  Excludes engine drivenpumps.
	-30	Dump	That portion of the system which is used to dump fuel overboard during. The flight. Includes items such as plumbing, valves, chutes, controls, etc.
	-40	Indicating	That portion. of the system which is used to indicate the quantity, <b>tem-N</b> perature, and pressure of the fuel. Includes pressure warning systems for pumping systems within the tank, etc. Does not include engine fuel flow or pressure,

Page 11

SYSTEM/ CHAPTER		TITLE.	DEFINITION
30		Ice and Rain Protection	Those units and components which provide a means of preventing or disposing of formation of ice and rain on various parts of the aircraft. Includes alcohol pump, valves, tanks, propeller/rotor anti-icing system, wing heaters, water line heaters, pitot heaters, scoop heaters, windshield wipers, and the electrical and heated air portion of windshield ice control. Does not include the basic windshield panel. For turbine type power plants using air as the anti-icing medium, engine anti-icing is contained under Air System.
	-00	General	
	-10	Airfoil	That portion of the system which is used to eliminate or prevent the formation of ice on all airfoil surfaces. Includes wings., airfoil sections of the empennage, and pylons.
			FAA NOTE: Excludes <b>ducting</b> upstream of air foil control/selector valves.
	-20	Air Intakes	That portion of the system which is used to eliminate or prevent the formation of ice in or around air intakes. Includes power plant cowling anti-icing.
	-30	<b>Pitot</b> and Static	That portion of the system which is used to eliminate or prevent the formation of ice on the <b>pitot</b> and static systems.
			FAA NOTE: Excludes malfunction/defects other than anti-icing/deicing.
	<b>-</b> 40	Windows and Windshields	That portion of the system which is used to eliminate or prevent the formation of ice, frost, or rain on the windows and windshields.
			FAA NOTE: Excludes glass panels.
	-50	Antennas and Radomes	That portion of <b>the system</b> which is used to eliminate or prevent the formation of ice on antennas and <b>radomes</b> .

Page	SYSTEM/ <b>SUB-</b> CHAPTER SYSTEM	TITLE	DEFINITION
e 14	-60	Propellers/ Rotors	That portion of the <b>system</b> which is used to eliminate or prevent the formation of ice on propellers or rotors. Includes all components up to but not including rotating assembly.
	-70	Water Lines	<b>That</b> portion of the system which is used to prevent the formation of ice in water supply and drain lines.
	-80	Detection	That portion of the system which is used to detect and indicate the <b>formation</b> of ice.

SYSTEM/ CHAPTER	SUB- Syste	EM <b>TITLE</b>	DEFINITION
31		<u>Instruments</u>	Pictorial coverage of all instruments, instrument panels and controls. Necessary procedural coverage of instruments not related to any specific system. Includes those <b>systems</b> , units, and components which record or compute data of the aircraft configuration and performance which are not <b>related</b> to any specific system.
	-00	General	
	-10	Panels	The instrument and control panels which are removable for service. Includes pictorial representation of instruments and <b>control</b> installations.
	-20	Independent Instruments	Those instruments, units, and components which are <b>not</b> related to specific systems. Includes items such as inclinometers, clocks, timers, central aural warning systems, etc.
	-30	Recorders	Those units and components used for <b>recording</b> data not related to specific <b>systems</b> . <b>Includes</b> items such as flight recorders, performance or maintenance recorders, VG recorders, <b>etc</b> .
	-40	Computers	Those units and components used for computing data not related to specific systems. Includes items such as weight and balance computers, SST operations computers, .etc.

SYSTEM/ <b>SU</b> H <b>APTER</b> SYS		TITLE	DEFINITION
32		Landing Gear	Those units and components which furnish a means of supporting and steering the aircraft on the 'ground or water, and make it possible to retract and store the landing gear in flight. <b>Includes</b> tail skid assembly, brakes, wheels, floats, skids, skis, doors, shock struts, tires, linkages, position indicating, and warning systems. Also includes the functioning and maintenance aspects of the landing gear doors but does not include the structure which is covered <b>in</b> Chapter 52, Doors.
-00	)	General	
-10	•	Main Gear And Doors	That portion of the system which provides the major support for the aircraft while on the ground. Includes items such as shock struts, bogie axles, drag struts, linkages, attach bolts, etc.
			<u>FAA NOTE</u> : Excludes retracting, steering systems, and door actuating systems/structure.
-20		Nose Gear And Doors .	That portion of the system which supports the nose of the aircraft while the aircraft is on the ground. Includes items such as shock struts) drag struts, doors) linkages, attach bolts, etc.
			$\underline{{\tt FAA\ NOTE}}\colon$ Excludes retracting systems, steering systems, and $\bullet$ door actuating systems/structure.
-30		Extension and Retraction	That portion of the system which is used to extend and retract the landing gear and open and <b>close</b> the landing gear doors, Includes items such as actuating mechanisms, bogie trim, bungees, up and down latches, operating controls, valves and motors, cables, wiring, plumbing, etc.
			FAA NOTE: Also includes leveling cylinders/switches and centering switches. Specify position on aircraft.

skid block, wheels, etc.

DEFINITION

FAA NOTE: Includes gear safety switches and air/ground sensors.

Devices used to stabilize. the aircraft while on the ground and pre-

vent damage by ground contact. Includes items such as shock strut,

SYSTEM/ SUB-

CHAPTER SYSTEM

-70

TITLE

Supplementary

Gear

FAA NOTE: Includes emergency lighting system batteries.

2/22/7

SYSTEM/ CHAPTER		TITLE	DEFINITION	2/22/78
34		<u>Navigation</u>	Those units and components which provide aircraft navigational <b>information.</b> Includes VOR, <b>pitot,</b> static, ILS, flight director, compasses, indicators, etc.	2/78
	-00	General		
	-10	Flight Environmental Data	That portion of the system which senses environmental conditions. and uses the data to influence navigation. Includes items such as <b>pito</b> static, air temperature, rate-of-climb, airspeed, high speed warning, altitude, altitude reporting, altimeter correction system, etc.	t,
	-20	Attitude & Direction	That portion of the system which uses magnetic, gyroscopic, and inertia forces, Includes items such as gyro horizons, directional gyros, magnetic compasses and magnetic heading systems, turn and bank, amplifiers,. servos, and flight director, etc.	
			FAA NOTE: Also includes vertical gyro, PDI, RMDI, and CDI.	
	-30	Landing and Taxiing Aids	That portion of the system which provides guidance during approach, landing, and taxiing. Includes items such as <b>localizer</b> , glide slope, ILS, markers, paravisual director, ground guidance systems, etc.	
	-40	Independent Position Determining	That portion of the system which provides information to determine position and is mainly independent of ground installations. Includes items such as inertial <b>guidance</b> systems, weather radar, doppler, proximity warning, collision avoidance, star tracker, etc. Also includes <b>sextants/octants</b> , etc.	
	-50	Dependent Position Determining	That portion of the system which provides information to determine position and is mainly dependent on ground installations, Includes items such as <b>DME</b> , transponders, radio compass, LORAN, VOR, ADF, etc.	8010.2 Appendix
	-60	Position Computing	That portion of the system which combines navigational information to compute the aircraft's geographical location. Includes items such as course computers, etc.	

37

SYSTEM/ CHAPTER		M TITLE	DEFINITION
36		<u>Pneumatic</u>	Those units and components (Ducts and Valves) which deliver large volumes of compressed air from a power source to connecting points for such other systems as air conditioning, pressurization, deicing, etc.
	-00	General	
	-10	Distribution	That portion of the system which is used to distribute high or low pressure air to using systems. Includes items such as ducts, valves, actuators, heat exchangers, controls, etc. Does not include the supply valves to the using systems.
			FAA NOTE: Excludes systems such as engine and airfoil anti-icing/deicing.
	-20	Indicating	That portion of the systems which is used to indicate temperature ${\bf and}$ pressure of the pneumatic system. Includes temperature and pressure warning sys ${\bf tems.}$
			<u>FAA NOTE</u> : Applicable to the common manifold excluding the using systems.

SYSTEM/ CHAPTER SYST	SUB- EM TITLE:	DEFINITION
38	Water/Waste_	Those fixed units and <b>components</b> which store and deliver for use, fresh water, and those fixed components which store and furnish a means of removal of water and waste. Includes wash basins, toilet assemblies, tanks, valves, <b>etc.</b>
-00	General	
-10	Potable	That portion of <b>the</b> system which is used to store and deliver fresh drinking water. Includes wash water system if the potable water is also used for washing.
-20	Wash	That portion of the system <b>which</b> is used to store and deliver wash water which is not potable.
-30	Waste <b>Disposal</b>	That portion of the system which is used for disposal of water and waste, Includes items such as wash basins, water closets, flushing systems, etc.
-40	Air Supply	That portion of the <b>system</b> common to more than one subsystem which is used for pressurizing supply tanks to insure fluid flow.

SYSTEM/ SUB- CHAPTER SYSTEM	TITLE	DEFINITION
49	<u>Airborne</u> <u>Auxiliary</u> <u>Power</u>	Those airborne power plants (engines) which are installed on the aircraft for the purpose of generating and supplying a single type or combination of auxiliary electric, hydraulic, pneumatic, or other power. Includes power and drive section, fuel, ignition, and control systems; also wiring, indicators, plumbing, valves, and ducts up to the power unit. Does not include generators', alternators, hydraulic pumps, etc. or their connecting systems which supply and deliver power to their respective aircraft systems.
-00	General	
-10	Power Plant	For definitions see Chapter 71.
-20	Engine	For definitions see Chapter 72.
<b>-</b> 30	Engine Fuel and Control	For definitions see Chapter 73.
-40	Ignition/ Stanting	<b>For</b> definitions see Chapters -74 and 80.
-50	Air	For definitions see Chapter 75.
-60	<b>Engine Controls</b>	For definitions see Chapter 76.
-70	Indicating	For definitions see Chapter 77.
-80	Exhaust	For definitions see Chapter 78.
-90	Oil	For definitions see Chapter 79.

51 <u>Structures</u>

Those subjects that are general in nature to the entire structure of the aircraft and are not specifically covered under the following structure chapters. Includes standard practices applicable to structures.

<u>FAANOTE:</u> Also includes lightening strikes where multiple sections of the aircraft are affected.

-00 General

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SYSTEM/ <b>SUB-</b> Chapter syst	EM TITLE	DEFINITION P	8010.2
52	<u>Doors</u>	Those removable units used <b>for</b> entrance or <b>exit</b> , and for enclosing other structure contained within the fuselage. Includes passenger and crew. doors, <b>cargo</b> doors, <b>emergency</b> exits, etc. Electrical and hydraulic systems associated with door control are included as appropriate.	0.2
-00	General		
-10	'Passenger/ Crew	The doors used for entrance and <b>exit</b> of the passengers and crew to and from the aircraft. Includes items such as structure, latching mechanisms, handles, insulation, lining, controls, integral steps, ramps, and handrails, etc	
- 20	Emergency <b>Exit</b>	The exit doors used to facilitate evacuation that are not normally used for exit. Includes items such as structure, latching mechanisms, handles, insulation, lining, controls, etc.	
-30	Cargo	The exterior doors used primarily to gain <b>access</b> to cargo compartments, Includes items such as structure, latching mechanisms, handles, insulation, lining, <b>controls, integral</b> steps, ramps, and handrails, etc.	
-40	Service	The exterior doors used primarily to gain access for servicing air-craft systems and equipment. Includes items such as structure, latching mechanisms, handles, insulation, lining, controls, integral steps, and handrails, etc.	
		<u>FAA NOTE</u> : Includes galley doors.	
-50	Fixed Interior	The doors inside the fuselage installed in fixed partitions. Includes items such as structure, latching mechanisms, handles, lining, etc. Does not include doors installed in movable partitions which are covered in Chapter 25.	0.)
<b>-</b> 60	Entrance Stairs	The stairs which operate in conjunction with but are not an integral part of entrance doors. Stairs whose primary structure is a door will be covered under the appropriate topic. Includes items such as structure, actuating mechanisms and controls, handrails, etc.	2/22/78

SYSTEM/ SUB- CHAPTER SYSTEM	TITLE	DEFINITION
-70	Door Warning	That portion of the system which is used to indicate whether the doors are closed and properly latched. Includes items such as switches, lights, bells, horns, etc. Does not include landing gear door warning which is covered in Chapter 32.
- 80	Lauding <b>Gear</b>	The structure of the doors used to <b>enclose</b> the landing gear compartments.
		FAA NOTE: Includes hinges seals on wing mounted landing gear doors as well as on the fuselage but excludes operating mechanism to be coded in 3230.

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<b>YSTEM/ SU</b> HAPTER SYS		DEFINITION
53	<u>Fuselage</u>	The structural units and associated components/members which make up the compartments for equipment, passengers, crew. and cargo; including skin, belt frames, stringers, floor beams, floor, pressure dome, scuppers, tail cone, fuselage to wing and empennage fillets, etc.
		FAA NOTE: Specify station location.
-00	General	
-10	<b>Main</b> Frame	The primary skeleton of the fuselage. Includes frames, bulkheads, formers, longerons, stringers, keel, frames around openings, etc.
		FAA NOTE: Includes floor support structure.
-30	Auxiliary Structure'	The secondary structure of the fuselage. Includes floors,, internal <b>stairs,</b> and fixed partitions. Does not include movable partitions' which <b>are</b> covered in Chapter 25.
-30	Plates/Skin	The exterior covering of the fuselage including access covers and doublers.
-40	Attach Fittings	The fittings on the fuselage used for the attachment of doors, wings, stabilizers, landing gear) engine and <b>rotor</b> pylons, and for the support of equipment within the fuselage, Includes items such as seat tracks, cargo basket rails, instrument brackets, etc.
		<b>FAA NOTE:</b> Specify fitting location on aircraft, (wing <b>or</b> fuselage) and station location. Excludes flight control or landing gear actuator support fittings which should be coded in the appropriate 2700 <b>or</b> 3200 subsystem.
-50	Aerodynamic Fairings	The structure of fixed or variable aerodynamic fairings such as those on the nose and tail and between <b>the</b> fuselage and the wing and the stabilizers. Includes <b>items</b> such as wing/fuselage fillets, nose and tail cones) radome, visor and droop nose, etc. Does not include the functioning and maintenance aspects of variable aerodynamic fairings which are covered in Chapter 27.

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DEFINITION	Those structural units and associated components/members which furnish a means of housing and mounting the power plant or rotor assembly. Includes skin, longerons, belt frames, stringers, clamshells, scuppers, doors, nacelle fillets, etc. Also includes the structure of power plant cowling.		The primary skeleton of the nacelle or pylon. Includes items such as frames, bulkheads, firewalls, stringers, keel, frames around openings, etc.	The secondary structure in the nacelle pylons. Includes leading and trailing edge structure, etc. Does not include plates/skin.	The exterior covering of the nacelle or pylon. Including access covers, cowling, and doublers.	The fittings on the nacelles/pylons used for the attachment to its connecting structure, power plant, thrust reverser, and for the support of equipment within the nacelle/pylon.	FAA NOTE: Specify fitting location on aircraft. Excludes actuator support fittings which should be coded in the appropriate action system, i.e., landing gear, 3230.	The aerodynamic fairings between the nacelle or pylon and its connecting structure.
TITLE	Nacelles/ Pylons	Genera1	Main Frame	Auxiliary Structure	Plates/Skin	Attach Fittings		Fillets/ Fairings
SUB- SYSTEM		00-	-10	-20	-30	-40		-50
KSTEM/ HAPTER	54							

FAA NOTE: Specify fitting location on empennage. Excludes flight control actuator support fittings which should be coded in the appropriate 2700 subsystem.

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SYSTEM/ CHAPTER		TITLE	<b>DEFINITION</b>
56		Windows	Those fuselage and crew compartment windows inclusive of windshields; also those windows installed in doors.
	-00	General	
	-10	Flight Compartment	The compartment above the floor and between the forward passenger partition and the forward pressure dome. Includes items such as the transparent material and its frame of sliding and fixed windows and windshields, handles, latching mechanisms, etc. Does not include door or inspection/observation windows.
			FAANOTE: Includes electrically heated glass breakage regardless of cause.
	-20	Cabin	The area in which the passengers are seated. Includes lounges, lavatories, buffets/galleys and coatrooms. Includes items such as transparent material, its frame, frost shield. etc.
	-30	Door	The doors used for entrance and exit of the passengers, flight crew, and service personnel to and from the airplane. Includes items such as transparent material, its frame, etc. Does not include emergency exit windows.
	<b>-</b> 40	Inspection and Observation	The windows used for examining compartments and equipment in and about. the airplane, and astrodoutes used for celestial navigation. Includes items such as transparent material, its frame, etc.

SYSTEM/ CHAPTER		TITLE	DEFINITION
57		Wings	Those center wing and outer wing structuralunits and associated components/members which enable the atmosphere to lift the aircraft, integral fuel tank structure, and components that make up these units, such as spars, skin, ribs, stringers, clamshells, <b>scuppers</b> , etc. Includes the structure of the flaps, ailerons and spoilers.
			FAA NOTE: Excludes fuel tank sealing.
	-00	General	
	-10	Main Frame	The primary skeleton of the wing. Includes spars, ribs, stringers, integral fuel tank structure, tip tank supporting structure, and frames around openings
	-20	Auxiliary Structure	The second structure of the wing. Includes leading edge, trailing edge, wing tip, tip fuel tank, and fuel or water cell backing boards. Does not include plates/skin.
	-30	Plates/Skin	The exterior covering of the wing including access covers, doublers, and tip tank fillets/fairings.
			<u>FAA NOTE</u> : Includes leading edge/trailing edge skin and wing mounted fuel panel access doors.
	-40	Attach Fittings	The fittings on the wing used for the attachment of fuselage, nacelle/pylon, and landing gear to the wing and for the support of <b>equipment</b> within the wing.
			FAA NOTE: Specify fitting location on wing. Excludes flight control or landing gear actuator support fittings which should be coded in the appropriate 2700 or 3200 subsystem.
	<b>-</b> 50	Flight Surfaces	The structure of removable airfoils attached to the wing. Includes items such as ailerons, flaps, spoilers, tabs, drag and balancing devices.

FAA NOTE: Also includes flight control hinges, flap tracks, carriages, and rollers that do not cause movement of the surface.

SYSTEM/ SYCHAPTER SY	UB- STEM TITLE	DEFINITION.
GROUP - PRO	PELLER/ROTOR	Complete propeller/rotor system excluding propeller/rotor anti-icing system.
61	<u>Propellers</u>	The complete mechanical or electrical propeller, pumps, motors, governor, alternators, and those units and components external to or integral with the engine used to control the propeller blade angle. Includes propeller spinner, synchronizers, etc.
-0	<b>0</b> General	
<b>-</b> 1	O Propeller Assembly	That portion of the system which rotates except the engine propeller shaft. Includes items such as blades, dome, hub, spinner, slip ring, deicer boot, distributor valve, etc.
		FAA NOTE: Excludes controlling aspects of propellers.
-2	O Controlling	That portion of the system which controls the pitch of the propeller blades. <b>Includes</b> items such as governor, synchronizers, switches, wiring, cables, levers, <b>etc.</b> Does not include any <b>parts</b> which <b>rotate</b> with the propeller assembly.
		<b>FAA</b> NOTE: Includes all controlling units regardless of type of propeller. concerned,
-3	<b>0</b> Braking	That portion of the system which is used to decrease run-down time or stop propeller rotation during engine power-off conditions. Includes brake mechanisms, levers, pulleys, cables, switches, wiring, plumbing, etc.
-4	<b>0</b> Indicating	That <b>portion</b> of the system used <b>to</b> indicate operation or activation of propeller systems. Includes items such as lights, switches, wiring, <b>etc.</b>

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SYSTEM/ CHAPTER	SUB- R SYSTEM	TITLE	DEFINITION
GROUP -	POWER P	<u>LANT</u>	The complete <b>power unit which develops thrust</b> either through the exhaust or through a propeller. Excludes items such as generators, cabin superchargers, etc., <b>which</b> are covered under their respective sys <b>tems</b> .
71		<u>Power Plant</u>	Overall power package inclusive of engine, mount, cowling., scoops, cowl flaps.
	-00	General	This <b>topic</b> is intended to include general information, limits, and procedures. In the maintenance manual, <b>this</b> section shall cover subjects such as engine 'changes, run-up, externally-mounted spare power <b>plants</b> ; <b>etc.</b> In the overhaul manual, this section shall cover subjects such as power <b>plant</b> buildup, tear-down, etc.
	-10	Cowling	Those removable coverings which extend over and around the power plant assembly, Includes the functioning and maintenance aspects of items such as nose ring <b>cowls</b> , accessory section cowls, cowl flaps, cowling supports, and attach mechanisms, etc., but does not include the structure which is covered in the Structures Chapter.
	-20	Mounts	The framework, either of build-up construction of forgings which support the engine and attach it to the nacelle or pylon, Includes items such as engine mounts, vibration dampeners, support links, mounting bolts, etc.
	-30	Fireseals	Those fire-resistant partitions and seals mounted on or about the power package <b>for the</b> purpose of isolating areas subject to fire. Does not include those fire-walls which are included in Chapter 54.
	-40	Attach Fittings	Those fittings and brackets which are used for the support of equipment in and about the power package.

Page	SYSTEM/ CHAPTER	SUB- SYSTEM	TITLE	DEFINITION	* ppe
36		- 50	Electrical Harness	Those electrical cables, conduits, plugs, sockets, etc., which serve several power plant systems, but which are banded together to facilitate removal and installation of the power plant. Does not include that wiring which is specifically covered under another system.	odix 2
		- 60	Air Intakes	That portion of the power plant system which directs and may or may not vary the mass air flow to the engine. Includes items such as nose ring cowls, scoops, compressor fan cowls, buried <b>engine</b> ducts, vortex generators, actuators, control handles, cables, wiring. plumbing, linkages, doors, <b>warning</b> systems, position indicators, <b>etc.</b> Does not include integral structure with the airframe, which shall be included in the applicable Structures chapter.	S
		-70	Engine Drains	Those components and manifold assemblies which are used to drain off excess fluids from the power plant and its accessories. Includes drainlines, manifolds, tanks, vents, and their supporting brackets, etc. Also includes components that are an integral part of, or fitted to the power plant cowling.	

72 Engine

TITLE

SYSTEM/ SUB-

CHAPTER SYSTEM

Those units and components which are:

Used to induce and convert fuel-air mixture into power. Includes, for the turbine engine, air inlet, compressor, diffuser, combustion chambers, turbine and exhaust; and for the reciprocating engine, blower and clutch, clutch control valve, cylinders, cylinder baffles, intake pipes, crankshaft assembly, etc.

Used to transmit power to the propeller shaft, if any, and accessory drives. Includes reduction gearing, gear trains, extension shaft, and torque-meter.

Within the profile of the basic engine, used to supplement the functioning of other defined systems external to the engine. Includes items such as accessory drive, mechanical portion of the **spark** advance **mechanism**, oil transfer tubes from the propeller governor pad to the propeller shaft, BMEP section, etc.

**Used** to control and direct the flow of lubrication through the engine from the inlet fitting to the outlet fitting. Includes engine pumps (pressure and scavenger) pressure relief valves, screens, oil lines (internal and external), etc.

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YSTEM/ <b>SUB-</b> HAPTER SYST		DEFINITION	Append:
72	Engine Turbine/ Turbo-Prop		X.
-00	General	This topic is intended to cover general information, limits, and procedures. In the engine overhaul manual this section would include such subjects as tear down, cleaning, inspection, assembly, testing, etc.	<b>&gt;</b>
		FAA NOTE: Includes internal lubrication of turbine engines such as oil scavenge systems, rotor bearings/seals, etc. Component parts are to be identified by name and position in, the engine and associated with the ATA subsystem code (section of engine) in which they are physically located. Example: No. 6 rotor bearing, located in the turbine section, would be coded in 7250.	
-10	Reduction Gear & Shaft Section (Turbo-Prop)	The section of the engine which contains the propeller shafts and reduction gears. Includes items such as drives for nose mounted accessories, etc.	
-20	Air <b>Inlet</b> Section	The section of the engine through which the air enters the compressor section. Includes items such as guide vanes, shrouds, cases, etc.	
~30	Compressor <b>Section</b>	The section of the engine in which the air is compressed. Includes items such as cases, vanes, shrouds, rotors, diffusers, etc. Also Includes the maintenance and overhaul of stator blades but not the operation of variable stator blades which is covered under Chapter 7530. Does not include compressor bleed system.	
		<u>FAANOTE:</u> Includes <b>the rotating portion</b> of bypass <b>sections</b> such as blades, but excludes <b>ducting.</b>	t T
-40	Combustion Section	The section of the engine in which <b>the</b> air and fuel are combined <b>and</b> burned. Includes items such as burner cans, cases, etc.	t t t

SYSTEM/ CHAPTER	SUB- SYSTEM	TITLE	DEFINITION
	-50	Turbine Section .	The section of the engine containing the turbines. Includes items such as turbine nozzles, turbine rotors, cases, etc.
	<b>-6</b> C	Accessory Drives	The section of the engine containing the turbines. Includes items such as turbine nozzles, turbine rotors, cases, etc.  The mechanical power take-offs to drive accessories. Includes items such as engine-mounted gear boxes, gears, seals, pumps, etc. Does not include remotely installed gear boxes which are covered in Chapter 83,
			FAA NOTE: Also includesoil pressure pumps, relief valves, and filters.
	-70	By-Pass Section	The section of the <b>engine which</b> by-passes a portion of the normal engine airflow (either ram or compressed air) for the prime purpose of adding to engine thrust or reducing specific fuel consumption.
			<b>FAA NOTE:</b> Pertains to non-rotating portion of by-pass airflow sections such as <b>ducting</b> , seals, etc.

accessories, etc.

carriers, etc.

ings, etc.

etc .

-10

-20

-30

-40

**-**50

Front

Power

Section

Cylinder

Section

Section

Supercharger

Lubrication

Section

procedures. In the engine overhaul manual this section would include such subjects as tear down, cleaning, inspection, assembly, testing,

The section of the engine which contains the propeller shafts and

The section of the engine which contains the crankshaft, master and

link rod assemblies, cams, cam drive gears, tappet guides, rollers,

The section of the engine which contains the cylinders, valves,

ristons, push rods, intake pipes, baffles, etc. Also includes

The section of the engine which contains cases, shroud plates, PRT

coupling and gearing, impeller and drives, accessory drives, bush-

Those units and components which are used to distribute oil through-

out the engine, Includes front and rear pressure and scavenger pumps, sump, strainers, valves, etc. Also includes those oil lines not included in Chapter 79. Does not include those items which

rocker arm assembly, valve springs, etc.

form integral passages within the engine.

reduction gears, Includes items such as drives for nose mounted

2
22
78

8010. Appen<sub>2</sub>

N

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		and Control	fuel to the engine beyond the main fuel quick disconnect; and thrust augmentor, fuel flow rate sensing, transmitting and/or indicating units whether the units are before or beyond the quick disconnect, Includes:	
			Coordinator or equivalentengine driven fuel pump and <b>filter</b> assembly, main and thrust augmentor fuel controls, electronic temperature datum control, temperature datum valve, fuel manifold, fuel nozzles, fuel enrichment system, speed sensitive switch, relay box assembly, solenoid drip valve, burner drain valve, <b>etc.</b>	
			For reciprocating engines, those units and components which deliver metered fuel and air to the engine. The fuel portion includes the carburetor/master control from the inlet side to the discharge nozzle(s), injection pumps, carburetor, injection nozzles, and fuel primer. The air portion includes units from the scoop inlet to the vapor vent return, and the impeller chamber.	
	-00	General	·	
	-10	Distribution	That portion of the system from the main quick disconnect to the engine, which distributes fuel to the engine burner section and the thrust augmentor. Includes' items such as plumbing, pumps, temperature regulators, valves, filters, manifold, nozzles, etc. Does not include the main or thrust augmentor fuel control.	
Page			<b>FAA NOTE:</b> Includes fuel heaters in turbine engines but excludes fuel indication.	8010, 2 Appendix
41	<b>-20</b>	Controlling	The main fuel controls which meter fuel to the engine and to the	ξ, N

DEFINITION

For turbine engines, those units. and components and associated

mechanical systems or electrical circuits which furnish or control

thrust augmentor. Includes items such as levers, cables, pulleys, linkages, etc., which are components of the fuel control units.

Includes "P & D" valves.

FAANOTE:

SYSTEM/ SUB-

73

CHAPTER SYSTEM TITLE

Engine Fuel and Control

Page	SYSTEM/ CHAPTER		I TITLE	DEFINITION	8010 <b>Apper</b>
42		-30	Indicating	That portion of the system which is used to indicate the flow rate, temperature, and pressure of the fuel. Includes items such as transmitters, indicators, and wiring.	.2 ndix 2
				FM NOTE: Also includes pressure warning systems.	

SYSTEMA CHAPTER S		TITLE	DEFINITION	
74		<u>Ignition</u>	Those units and components which generate, control, furnish, or distribute an electrical current to ignite the fuel air mixture in the cylinders of reciprocating engines or in the combustion chambers or thrust augmentors of turbine engines. Includes induction vibrators, magnetos, switches, lead filters, distributors, harnesses, plugs, ignition relays, exciters, and the electrical portion of sparkadvance,	
	-00	General		
	-10	Electrical Power Supply	That portion of the system which generates electrical current for the purpose of igniting the fuel mixture in the combustion chambers and thrust augmentors. Includes items such as magnetos, distributors, booster coils, exciters, transformers, storage capacitors and compositors, etc.	
	-20	Distribution	That portion of the system which conducts high or low voltage electricity from the electrical power supply to the spark plugs, or igniters. Includes wiring between magneto and distributor in those systems where they are separate units. Includes items such as ignition harness, high tension leads, coils as used in "low tension" systems, spark plugs, igniters, etc.	
	-30	Switching	That portion of the system which provides a means of rendering the electrical power supply inoperative. Includes items such as ignition switches; wiring, connectors, etc.	

SYSTEM/ CHAPTER	SUB- SYSTEM	TITLE	DEFINITION
75		<u>Air</u>	For turbine engines, those external units and components and integral basic engine parts which go together to conduct air to various portions of the engine and to the extension shaft and torquemeter, assembly, if any. Includes compressor bleed systems used to control flow of air through the <code>engine</code> , cooling air systems, and heated air systems for engine anti-icing. Does not include- aircraft anti-icing, engine starting systems, nor exhaust supplementary air system@.
	-00	General	
	-10	Engine Anti-Icing	That portion of the system which is <b>used</b> to eliminate and prevent the formation of ice by bleed air in all parts of the engine, excluding power plant cowling which is covered under Chapter 30. Includes items such as valves, plumbing, wiring, regulators, etc. Electrical anti-icing is covered in Chapter 30.
			FAA NOTE: Excludes cowling anti-icing which should be coded in 3020.
	-20	Accessory Cooling	That portion of the system which is used to ventilate engine compartments and accessories • Includes items such as valves, plumbing, wiring, jet pumps, vortex spoilers, etc.
	-30	Compressor Control	That portion of the system which is used to control the flow of air through the engine. Includes items such as governors, valves, actuators, linkages, etc. Also includes the operation of variable stator blades, but not the maintenance and overhaul, which shall be covered under 7230,
	-40	Indicating	That portion ${\it of}$ the ${\it system}$ which is used to indicate temperature, pressure, control positions, ${\it etc.}$ of the air systems. Includes items such as transmitters, indicators, wiring, etc.

SYSTEM/ SUB-		
CHAPTER SYSTEM	M TITLE	DEFINITION
76	Engine Controls	Those controls which govern operation of the engine. Includes units and components which are interconnected for emergency shutdown. For turbo-prop engines, includes linkages and controls to the coordinator or equivalent and from the coordinator or equivalent to the propeller governor, fuel control unit, or other units being controlled. For reciprocating engines, includes controls for blowers. Does not include units or components which are specifically included in the otherchapters.
-00	General	
-10	Power Control	That portion of the system which furnishes a means of <b>controlling</b> the main fuel control or coordinator. Includes controls to the propeller regulator on turbo-prop engines. Includes items such as linkages, cables, levers, pulleys, switches, wiring, etc. Does not include the units themselves,
-20	Emergency Shutdown	That portion of the system which furnishes a means of controlling the flow of fluids to and from the engine during emergency procedures. Includes items such as levers, cables, pulleys, linkages, switches, wiring, etc. Does not include the units themselves.

indicators, warning sys terns, etc.

DEFINITION

Those units and components which direct the engine exhaust gases

shells, linkages, levers, actuators, plumbing, wiring, indicators, warning systems, etc. Use -10 where integral part of nozzle system.

That portion of the system which varies and controls supplementary

doors, actuators; linkages, springs, plumbing, wiring, position

air flow to the exhaust system. Includes items such as tertiary air  $^{\circ}_{N}$   $^{\circ}$ 

Includes fan reversing system.

SYSTEM/

CHAPTER

78

SUB-

-40

Supplementary

Air

SYSTEM TITLE

Exhaust

overboard.

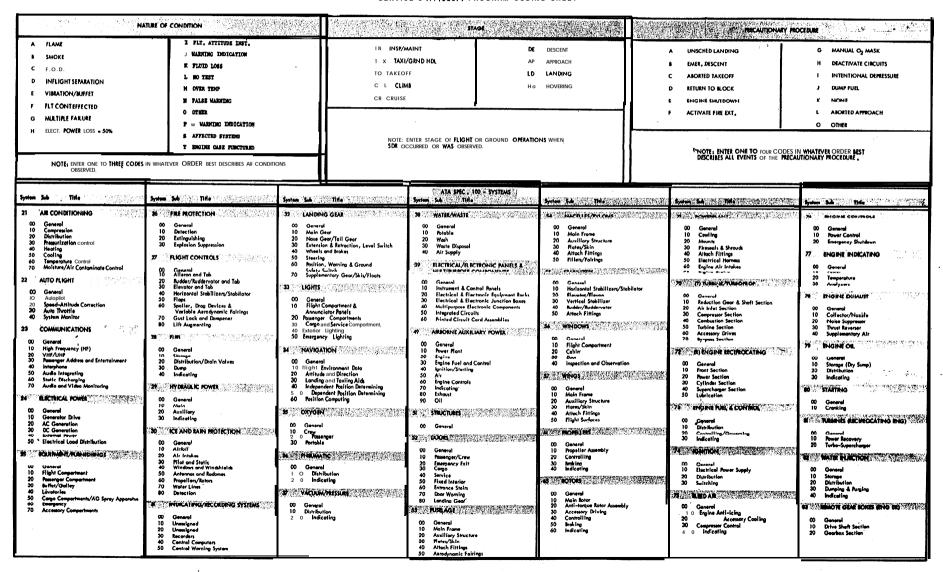
SYSTEM/ SUB- CHAPTER SYSTEM						
80	Starting	Those units, components, and associated <b>systems</b> used <b>for starting</b> the engine. Includes electrical, inertia <b>air, or other starter</b> systems, Does not include ignition systems which are covered in Chapter <b>74</b> , Ignition.				
-00	General					
-10	Cranking	That portion of the system which is used to perform the cranking portion of the starting operation. Includes items such as plumbing, valves, wiring, starters, switches, relays, etc.				

SYSTEM/ SUB- CHAPTER SYSTEM. TITLE		DEFINITION		
81 <u>Turbines</u>		For reciprocating engines only. Includes power recovery turbine assembly and turbo-supercharger unit when external to <b>the engine.</b>		
		<u>FAANOTE:</u> Does not include turbines in air conditioning/pressurization systems covered by <b>ATA</b> system <b>2100.</b>		
-00	General			
<b>-</b> 10	Power Recovery	The turbines which extract energy from the exhaust gases and are coupled to the crankshaft.		
-20	<b>Turbo-</b> Supercharger	The turbines which extract energy from the exhaust gases and drive an air compressor.		

	M/ SUB- R System	TITLE	DEFINITION
82		Water Injection	Those units and components which furnish, meter, and inject water or water mixtures into the induction system, includes tanks, pumps, regulators, etc.
	-00	General	
	-10	Storage	That portion of the system which is used for the storage of water or water mixtures. Includes tank sealing, attachment of bladder type cells, ventilating system, cell and tank interconnectors, filling systems, etc.
	-20	Distribution	That portion of the system which is used to conduct water or water mixtures from the tanks or cells to the engine. Includes items such as plumbing, croasfeed system, pumps, valves, controls, etc.
	-30	Dumping and Purging	That portion of the system which is used to dump injection water and to purge the system. Includes items such as plumbing, valves, controls, etc.
	-40	Indicating	That portion of the system which is used to indicate the quantity, temperature, and pressure of the water or water mixtures. Includes items such as transmitters, indicators, wiring, etc.

Page	SYSTEM/ <b>SUB-</b> CHAPTER SYSTEM	TITLE	DEFINITION Pg 8010	2
e 52	83	Accessory Gear Boxes	Those units and components which are remotely installed and connected to the engine by a drive shaft and which drive multiple types of accessories. Does not include those accessory drives which are bolted to and are immediately adjacent to the engine, The latter item shall be covered under Chapter 72, Engine.	
	-00	General		
	<b>-</b> 10	Drive Shaft Section	That portion of the system which is used to conduct power from the engine to the gearbox, Includes items such as drive shaft, adapters, seals, etc.	
	-20	Gearbox Section	The case which contains the gear trains and shafts. Includes items such as gears, shafts, seals, oil pumps, coolers, etc.	

### SERVICE DIFFICULTY PROGRAM CODING SHEET



APPENDIX 3, FORMS AND REPORTS OF THE SERVICE DIFFICULTY PROGRAM

FIGURE 1. SERVICE DIFFICULTY REPORT (AIR CARRIER), FAA FORM 8070-1

## DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

# Service Difficulty, Report AERONAUTICAL EQUIPMENT

	RIS:	FS 8070 <b>–</b> 1	
	CO	ITROL NO.	
<u> </u>	ATA	CODE	
6.			

## MAJOR EQUIPMENT IDENTITY

Enter <b>pertinent data</b>	MANUFACTURER	MODEL/SERIES	SERIAL NUMBER	©N-
AIRCRAFT			0	<b>6</b>
POWERPLANT			©	<b>©</b>
PROPELLER			(P)	0

## PROW DESCRIPTION

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PART NAME	_	W. Truck Homber						
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<b>~</b>				<del></del>		PART	11	PART TSO
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COMPONENT/APPLIANCE	ABOVE PART INSTALLED	ON			hours	•	. 10	
COMP/APPL NAME		MANUFACTURER		MFG. MODEL/NUMBER			SERIAL NO	
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ļ	<b>©</b>		<b>[</b> 0	)		®		

## SUBMITTED BY

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F A A Form 8070-1(3-73)

SUPERSEDES PREVIOUS EDITION

Shaded areas are for FAA USE ONLY.

### FIGURE 2. SERVICE DIFFICULTY REPORT (REVERSE SIDE), FAA FORM 8070-1

### ALL SUBMITTERS- INSTRUCTIONS FOR COMPLETING FAA FORM 8070-1

### MAJOR EQUIPMENT IDENTITY

TITLE	ENTRY CHIEF CONTRY
AIRCRAFT POWERPLANT PROPELLER	Idea tits major o quipmon related to problem. Entermanufacturer, model, andersa humber perfAA/MANTACTREER upe CEI IIII Calle data insal. If Smatteur built, use plan or kit name. Use o compared model designators when appropriate. Avoid colloquial names and market cities.
N-	Aircraft Registration Number.
PROBLEM DESCRIPTION	
DATE	Cive date problem occurred (i.e., 5-25-73).

### Whenever possible, describe conditions subsequent to, or leading up to. the reported problem: (a) identify the cause for malfunction and an upper measures executed. (b) include compliance or noncompliance with Airworthiness Directives, Service Bulletins, STC's, a PRM's. (c) Provide any an ignificant fact you feel may help to reduce or eliminate recurrence (i.e., cycles, landings, and suggested changes.) TEXT PART NAME Skin, rib, shaft, venturi, transistor, capacitor, etc. Avoid colloquial names. MFG. PART NUMBER Alphanumeric part identifiers assigned by manufacturer. PART CONDITION Cracked, bent, burned, corroded, shorted, etc. PART/DEFECT LOCATION L.H. alternator, audio, R.H. outboard, range switch, etc. PART TT Total service time on part in whole hours (i.e., 00531). PART TSO Service time on part since overhaul in whole hours (i.e., 00200). COMP/APPL NAME Puselage, wing, alternator, carburetor, WOR receiver, etc. Comp/appl manufacturer: Beech, Cassna, Prestolite, Bradix, Collins, etc. Alphanomeric model and • erial numbers or identifiers • saipwd by comp/appl manufacturer (i.e., ALISMO), KASIAI, 51RVI). Do not n&at "MAJOR EQUIPMENT IDENTITY" in these locations. MANUFACTURER

SUBMITTED BY SUBMITTER As noted on form

FAA DISTRICT OFFICES - SUPPLEMENTAL INSTRUCTIONS (REF: FAA DIRECTIVE 8000,24)

	· ·	
BTATUS	Orig-Open, Orig-Closed, Supp-Open, Supp-Closed.	
CARRIER	Approved 3 or 4 digit symbol (i.e., ML, ANET, PSAX, See 8300.6).	
ATA	ATA Spec. 100, 4 digit code related to malfunction (i.e., 2820. 3410, 7230, See 8000.24 Append	(x 2 <b>6</b> 3).
AIRCRAFT TYPE	Abbreviated make plus approved model/series identify shown an FAA/MAKUFACTURER type certificat	e data sheet (i.e., B-707-321. BE-99A).
N-	Aircraft registration number.	
CONTROL NUMBER	When "STATUS" is supp-open or supp-closed enter original "CONTROL MIMBER"; otherwise leave blan	k,
SUBMITTED BY	_	
SUBMITTER	EDERY Supportor's name and office symbol (i.e., 1im Steeles FA-11) check the	CHECK BLOWN THE DECKE BY EAD

SUBMITTER	EFFRENT dissector's mass and office symbol (i.e., Jim Higgins, EA-31), check the appropriate block	CHECK BLOCK   1F RROD 8Y FAR  A   121, 123, 127, (135,2)  B   145,63  F   21,3, 37,17  I   135,57  G   NORE
PREC. PROC.	A thru I, enter one to four coder which best describe Precautionary Procedure (see 8000.24, appen	dix 3).
NATURE	A' thru S, enter one to three codes which best describe the nature of conditions present (see 8000	.24, appendix 3).
STAGE	Enter one bi-digit code which best describes the stage of operation when problem occurred (see 80	00.24, appendix 3).
EM APPTORE ANT Y DOEDA	DE CODES IN DIDITIONS DEMANAGED BLACKS DISTRICT DE COMPETEND AS STUDIOS DESCRIPTION DE COMPE	HETT TTP BENGTHTHE CRACE

FOR OTHER PURPOSES.

F O L D

DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION AERONAUTICAL CENTER, AAC - 230 P. O. Box 28082

OKLAHOMA CITY. OKLAHOMA 73125 OFFICIAL BUSINESS

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POSTAGE AND FEES PAID FEDERAL AVIATION ADMINISTRATION DOT-515



FEDERAL AVIATION ADMINISTRATION AERONAUTICAL CENTER, AAC-230 P. 0. BOX 25082 OKLAHOMA CITY, OKLAHOMA 73125

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# FIGURE 3. DAILY S-Y OF SERVICE DIFFICULTY REPORTS (AIR CARRIER), RIS: FS 8070-2

AIR CARRIER

# FLIGHT STANDARDS SERVICE DIFFICULTY REPORTS



FLIGHT STDS SERVICE RIS: FS 8070-2 Friday, November 11, 1977

AIRFRAME

DATE	STATUS	CARRI ER	ATA	AIRCRAFT TYPE	N-		CONTROL NO.	
102677	ORIG-CLOSED	NWA	2910	707-351C	3841	IS:	1111700	)1
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REFIRED	FILIERS AND .	Ket lentsi	TED FLUI	D SUPPLI. S	ololem (	DECK :	WORPAL.	
REF LACED	FILIERS AND	REI HERESE	TED LTOI	D SUPPLI. S	ISIEM (	MECK	NORMAL.	
SPECIFIC PART CAUSING		REI LENISI	TED FLUI	D SUPPLI. S	OISIEM (	DECK :	NORTAL.	
	PROBLEM	MFG. PART NUMBER	TED FLUI	PART CONDITION			PART/DEFECT LOCATION	
SPECIFIC PART CAUSING	PROBLEM		ED FLOI	PART CONDITION				
SPECIFIC PART CAUSING PART NAME	PROBLEM	MFG. PART NUMBER		PART CONDITION			part/defect location 3 ENGINE	
SPECIFIC PART CAUSING PART NAME	PROBLEM  © IO-	MFG. PART NUMBER		PART CONDITION	Report whole	n NR :	part/defect location 3 ENGINE	
SPECIFIC PART CAUSING PART NAME PUMP	F PROBLEM    TO-  ABOVE PART INSTALLED	MFG. PART NUMBER		PART CONDITION	Report whole hours	NR PART	PART/DEFECT LOCATION  3 ENGINE TT PART TSO	

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	COMP//	PPL HAME		0		MANUFACTURER	C		IFG. MODEL/NUM	BER	હ	SER	I AL NO	

Distribution: ZC-326

### FIGURE 4, MALFUNCTION OR DEFECT REPORT, FAA FORM 8330-2

1. REGISTRATION NO.		FEDERA	ARTMENT OF T L <b>AVIATION</b> TION OR		Budge	Approved & Bureau 4-R0003	8. DAT	E SUB.		NA USE ROL NO	000000000000000000000000000000000000000		
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3. POWERPLANT			1		1	r	ecurrenc	e.)					
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D. ATA CODE						REP. STA.	OPER.	MECH.	AIR TAXI	MFG.	FM	OTHER	

FAA FORM 8330-2 (9-70) SUPERSEDES PREVIOUS EDITIONS

FIGURE 5. MALFUNCTION OR DEFECT REPORT (REVERSE), FAA FORM 8330-2 (GENERAL AVIATION)

USE THIS SPACE FOR ADDITIONAL COMMENTS IF NEEDED

DEPARTMENT OF TRANSPORTATION
FEDERAL AVIATION ADMINISTRATION
WASHINGTON. D.C. 20590

OFFICIALBUSINESS
PENALTYFOR PRIVATE USE 5300



Local FAA District Office address should be inserted on this portion of the form.

## FIGURE 6. DAILY SUMMARY OF SERVICE DIFFICULTY REPORTS (GENERAL AVIATION)



FLIGHT STDS SERVICE

# FLIGHT STANDARDS SERVICE DIFFICULTY REPORTS

RIS: FS 8070-2



FLIGHT ST	DS SERVICE	F	us: FS 8	070-2	W	ednesday	, July 6, 1977
IRFRAME							
DATE	STATUS	CARRIER	ATA	AIRCRAFT TYPE	N-		CONTROL NO.
7-5-77	***************************************	****	3210	BL-7GCAA	6336	N (	7067028
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SPECIFIC PART CAUSING PART NAME	PROBLEM	MFG. PART NUMBER		PART CONDITION		l PAR	T/DEFECT LOCATION
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	e		a		LIN.	(8)	SERIAL NO.
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COMP/APPL NAME		MANUFACTURER	Γ	MFG. MODEL/NUMBE		N-2	SERIAL NO.
AUTOPILOT	SYS O		G	0		®	
						· -	

Distribution: ZC-327

FIGURE 7. SEGMENT OF FAA FORM 8340-6 (REDUCED); PRODUCED ANNUALLY; ALSO QUARTERLY, SEE FIGURE 8.

A IRL IN E OPERATOR	AIRCRAFT <b>Make</b>	AVERAGE <b>NU</b> Of Aircraft	MBER TOTAL F	LIGHT	
		OI AIRORAI I	12 776		
	<b>8707 </b>			a	
No. of the second	- BC111 CV 580	<b>3</b> 4	<b>84,002</b> <b>6</b> 1.7		1) 1 H 1 1 H 1011 (100) (100)
	DC 9 F 27 FH227	40	115,961	· Gas ,	
	DC3	<b>AL</b> 96	239 ● S80	\$ 1000 to a case a case	TO A SHADE GARDON
AACY	В 707	TAL		G-11 1201700011 1 12	2 2 2 4 HELLOW
AACX	T01	AL			
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# FLIGHT STANDARDS SERVICE SERVICE DIFFICULTY REPORT - SYSTEM ANALYSIS AND SUMMARY REPORT

AIRCRAFT Rockwell 112 Aircraft Group	ا د		CON	DITION	FOU!	סא	, ,	
REPORT NO <u>. 76-12-10</u>	_ /	//	' /	//	//	/ /	' / /	PERTINENT <b>DATA</b>
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RIS: FS 8070-53

Prepared by the Safety Data Branch, AFS-581

## FIGURE 10. FIRST PAGE OF A NOTICE. INITIATING -A DIRECTED SAFETY - INVESTIGATION

## NOTICE

# DEPARTMENT OF TRANSPORTATION FEDERAL AVIATION ADMINISTRATION

N8010.2

9/29/76

Cancellation
Date: 12/1/76

DIRECTED SAFETY **INVESTIGATION (RIS** FS **8330-8)**, SMALL **TURBINE SUBJ**: POWERED ROTORCRAFT FLAME OUT AND POWER LOSS STUDY

- 1. PURPOSE. This notice transmits a questionnaire to provide information for analysis to uncover possible design, operations or maintenance problems relating to engine flame out or power loss of Detroit Diesel Allison 250 series engines installed on Bell, Bolkow, Hiller, and Hughes rotorcraft.
- 2. <u>DISTRIBUTION</u>. This notice is distributed to Flight Standards Offices in Washington headquarters, the regions, and the Aeronautical Center, to the branch level and above; and to General Aviation and Flight Standards District Offices (GADO/FSDO).
- 3. ACTION. Flight Standards and General Aviation District Office inspectors are requested to complete questionnaire (Appendix 1) on all Bell 206, Bolkow BO-105, Hughes 369, and Hiller FH-1100 rotorcraft powered by Detroit Diesel Allison 250 series engine in their district. Petroleum Helicopters, Inc., is excluded from this DSI. Forward reports to MC-232 as data is gathered. Return completed questionnaires to AAC-232, DOT, FAA Aeronautical Center, P. O. Box 25082, Oklahoma City, Oklahoma 73125.
- 4.  $\underbrace{\text{EFFECTIVE DATE}}_{\text{upon receipt of this notice}}$  Action required by paragraph 6 is effective immediately
- 5. BACKGROUND. Information derived from Service Difficulty Reports (SDR) and accident investigations indicates that Bell 206, Hughes 369, Bolkow BO-105, and Hiller FH-1100 series rotorcraft have recently experienced a number of unexplained engine flame outs and power losses. Detroit Diesel Allison has issued several service bulletins in an attempt to correct situations which they felt may have contributed to these failures; however, there is to date no indication that these failures are design-related in nature. To make meaningful corrective action possible, and to determine if it is required, a survey of the operators of these rotorcraft is dictated to gather further and much needed information as quickly as possible.

# FIGURE 11. MAINTENANCE DIFFICULTY RECORD. AC FORM 8330-3

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AC FORM 8330-3 (7-71)				l	FAA AC78-100

## APPENDIX 4. AVAILABILITY OF FORMS

Form Number	<u>Title</u>	NSN	<u>U/I</u>
AC Form 8330-3	Maintenance Difficulty Record	NONE	NONE
FAA Form <b>1360-15</b>	Correspondence Acknowledgement	0052-00-602-5002	SH
FAA Form 8070-1	Service Difficulty Report	0052-00-600-2002	PD
FAA Form <b>8330-2</b>	Malfunction or Defect Report	0052-00-039-1002	вк
FAA Form <b>8340-6</b>	Annual or Quarterly Air Carrier Aircraft Utilization Report	NONE	NONE

NOTE: AC Form 8330-3 is normally executed by AFS-581 only,

FAA Form 8340-6 indicates format for automatic data output.

QU.S. GOVERNMENT PRINTING OFFICE: 1985 461-816/10302